PREA Facility Audit Report: Final

Name of Facility: Toledo Residential Reentry Program

Facility Type: Community Confinement
Date Interim Report Submitted: NA
Date Final Report Submitted: 01/26/2025

Auditor Certification		
The contents of this report are accurate to the best of my knowledge.		
No conflict of interest exists with respect to my ability to conduct an audit of the agency under review.		
I have not included in the final report any personally identifiable information (PII) about any inmate/resident/detainee or staff member, except where the names of administrative personnel are specifically requested in the report template.		
Auditor Full Name as Signed: Kayleen Murray Date of Signature: 01/		26/2025

AUDITOR INFORMATION	
Auditor name:	Murray, Kayleen
Email:	kmurray.prea@yahoo.com
Start Date of On- Site Audit:	12/11/2024
End Date of On-Site Audit:	12/12/2024

FACILITY INFORMATION		
Facility name:	Toledo Residential Reentry Program	
Facility physical address:	1201 Champlain Street , Toledo , Ohio - 43604	
Facility mailing address:	215 N. Front Street, Suite 510, Columbus, Ohio - 43215	

Primary Contact

Name:	Stacey Seif	
Email Address:	stacey.seif@voaohin.org	
Telephone Number:	4195649373	

Facility Director		
Name:	Karen Trail	
Email Address:	karen.trail@voaohin.org	
Telephone Number:	567.806.5135 EXT 533	

Facility PREA Compliance Manager	
Name:	
Email Address:	
Telephone Number:	

Facility Characteristics	
Designed facility capacity:	120
Current population of facility:	114
Average daily population for the past 12 months:	108
Has the facility been over capacity at any point in the past 12 months?	No
What is the facility's population designation?	Both womens/girls and mens/boys
Which population(s) does the facility hold? Select all that apply (Nonbinary describes a person who does not identify exclusively as a boy/man or a girl/woman. Some people also use this term to describe their gender expression. For definitions of "intersex"	

and "transgender," please see https://www.prearesourcecenter.org/ standard/115-5)	
Age range of population:	22-77
Facility security levels/resident custody levels:	4
Number of staff currently employed at the facility who may have contact with residents:	27
Number of individual contractors who have contact with residents, currently authorized to enter the facility:	4
Number of volunteers who have contact with residents, currently authorized to enter the facility:	0

AGENCY INFORMATION	
Name of agency:	Volunteers of America Ohio and Indiana
Governing authority or parent agency (if applicable):	Volunteers of America, Inc.
Physical Address:	1780 East Broad Street, Columbus, Ohio - 43203
Mailing Address:	
Telephone number:	

Agency Chief Executive Officer Information:		
Name:	John von Arx	
Email Address:	John.vonArx@voaohin.org	
Telephone Number:	317.686.5809	

Agency-Wide PREA Coordinator Information

Name: Stacey Seif	Email Address:	stacey.seif@voaohin.org
-------------------	----------------	-------------------------

Facility AUDIT FINDINGS

Summary of Audit Findings

The OAS automatically populates the number and list of Standards exceeded, the number of Standards met, and the number and list of Standards not met.

Auditor Note: In general, no standards should be found to be "Not Applicable" or "NA." A compliance determination must be made for each standard. In rare instances where an auditor determines that a standard is not applicable, the auditor should select "Meets Standard" and include a comprehensive discussion as to why the standard is not applicable to the facility being audited.

Number of standards exceeded:		
0		
Number of standards met:		
41		
Number of standards not met:		
0		

POST-AUDIT REPORTING INFORMATION		
GENERAL AUDIT INFORMATION		
On-site Audit Dates		
1. Start date of the onsite portion of the audit:	2024-12-11	
2. End date of the onsite portion of the audit:	2024-12-12	
Outreach		
10. Did you attempt to communicate with community-based organization(s) or victim advocates who provide services to this facility and/or who may have insight into relevant conditions in the facility?	Yes No	
a. Identify the community-based organization(s) or victim advocates with whom you communicated:	YWCA- rape crisis St. Vincent Hospital- SANE	
AUDITED FACILITY INFORMATION		
14. Designated facility capacity:	120	
15. Average daily population for the past 12 months:	108	
16. Number of inmate/resident/detainee housing units:	2	
17. Does the facility ever hold youthful inmates or youthful/juvenile detainees?	No No Not Applicable for the facility type audited (i.e., Community Confinement Facility or Juvenile Facility)	

Audited Facility Population Characteristics on Day One of the Onsite Portion of the Audit Inmates/Residents/Detainees Population Characteristics on Day One of the Onsite Portion of the Audit 18. Enter the total number of inmates/ 106 residents/detainees in the facility as of the first day of onsite portion of the audit: 1 19. Enter the total number of inmates/ residents/detainees with a physical disability in the facility as of the first day of the onsite portion of the audit: 20. Enter the total number of inmates/ 2 residents/detainees with a cognitive or functional disability (including intellectual disability, psychiatric disability, or speech disability) in the facility as of the first day of the onsite portion of the audit: 21. Enter the total number of inmates/ 1 residents/detainees who are Blind or have low vision (visually impaired) in the facility as of the first day of the onsite portion of the audit: 22. Enter the total number of inmates/ 0 residents/detainees who are Deaf or hard-of-hearing in the facility as of the first day of the onsite portion of the audit: 23. Enter the total number of inmates/ 0 residents/detainees who are Limited English Proficient (LEP) in the facility as of the first day of the onsite portion of the audit: 24. Enter the total number of inmates/ 1 residents/detainees who identify as lesbian, gay, or bisexual in the facility as of the first day of the onsite portion of the audit:

25. Enter the total number of inmates/ residents/detainees who identify as transgender or intersex in the facility as of the first day of the onsite portion of the audit:	1
26. Enter the total number of inmates/ residents/detainees who reported sexual abuse in the facility as of the first day of the onsite portion of the audit:	0
27. Enter the total number of inmates/ residents/detainees who disclosed prior sexual victimization during risk screening in the facility as of the first day of the onsite portion of the audit:	2
28. Enter the total number of inmates/ residents/detainees who were ever placed in segregated housing/isolation for risk of sexual victimization in the facility as of the first day of the onsite portion of the audit:	0
29. Provide any additional comments regarding the population characteristics of inmates/residents/detainees in the facility as of the first day of the onsite portion of the audit (e.g., groups not tracked, issues with identifying certain populations):	The facility does not have segregated housing units or isolation cells.
Staff, Volunteers, and Contractors Population Portion of the Audit	Characteristics on Day One of the Onsite
30. Enter the total number of STAFF, including both full- and part-time staff, employed by the facility as of the first day of the onsite portion of the audit:	25
31. Enter the total number of VOLUNTEERS assigned to the facility as of the first day of the onsite portion of the audit who have contact with inmates/residents/detainees:	0

32. Enter the total number of CONTRACTORS assigned to the facility as of the first day of the onsite portion of the audit who have contact with inmates/residents/detainees:	4
33. Provide any additional comments regarding the population characteristics of staff, volunteers, and contractors who were in the facility as of the first day of the onsite portion of the audit:	No text provided.
INTERVIEWS	
Inmate/Resident/Detainee Interviews	
Random Inmate/Resident/Detainee Interviews	
34. Enter the total number of RANDOM INMATES/RESIDENTS/DETAINEES who were interviewed:	20
35. Select which characteristics you considered when you selected RANDOM INMATE/RESIDENT/DETAINEE interviewees: (select all that apply)	 Age Race Ethnicity (e.g., Hispanic, Non-Hispanic) Length of time in the facility Housing assignment Gender Other None
36. How did you ensure your sample of RANDOM INMATE/RESIDENT/DETAINEE interviewees was geographically diverse?	The facility provided the auditor with a list of residents and identified the resident's housing unit, race, gender, and ethnicity.
37. Were you able to conduct the minimum number of random inmate/ resident/detainee interviews?	YesNo

38. Provide any additional comments regarding selecting or interviewing random inmates/residents/detainees (e.g., any populations you oversampled, barriers to completing interviews, barriers to ensuring representation):

The number of random interviews was increased based upon the limited number of targeted interviews.

Targeted Inmate/Resident/Detainee Interviews

39. Enter the total number of TARGETED INMATES/RESIDENTS/DETAINEES who were interviewed:

7

As stated in the PREA Auditor Handbook, the breakdown of targeted interviews is intended to guide auditors in interviewing the appropriate cross-section of inmates/residents/detainees who are the most vulnerable to sexual abuse and sexual harassment. When completing questions regarding targeted inmate/resident/detainee interviews below, remember that an interview with one inmate/resident/detainee may satisfy multiple targeted interview requirements. These questions are asking about the number of interviews conducted using the targeted inmate/resident/detainee protocols. For example, if an auditor interviews an inmate who has a physical disability, is being held in segregated housing due to risk of sexual victimization, and disclosed prior sexual victimization, that interview would be included in the totals for each of those questions. Therefore, in most cases, the sum of all the following responses to the targeted inmate/resident/detainee interview categories will exceed the total number of targeted inmates/residents/detainees who were interviewed. If a particular targeted population is not applicable in the audited facility, enter "0".

40. Enter the total number of interviews conducted with inmates/residents/ detainees with a physical disability using the "Disabled and Limited English Proficient Inmates" protocol:

1

41. Enter the total number of interviews conducted with inmates/residents/ detainees with a cognitive or functional disability (including intellectual disability, psychiatric disability, or speech disability) using the "Disabled and Limited English Proficient Inmates" protocol:

2

42. Enter the total number of interviews conducted with inmates/residents/ detainees who are Blind or have low vision (i.e., visually impaired) using the "Disabled and Limited English Proficient Inmates" protocol:

43. Enter the total number of interviews conducted with inmates/residents/ detainees who are Deaf or hard-of-hearing using the "Disabled and Limited English Proficient Inmates" protocol:	0
43. Select why you were unable to conduct at least the minimum required number of targeted inmates/residents/ detainees in this category:	Facility said there were "none here" during the onsite portion of the audit and/or the facility was unable to provide a list of these inmates/residents/detainees. The inmates/residents/detainees in this targeted category declined to be interviewed.
43. Discuss your corroboration strategies to determine if this population exists in the audited facility (e.g., based on information obtained from the PAQ; documentation reviewed onsite; and discussions with staff and other inmates/residents/detainees).	The auditor questioned staff members on their experience in working with this targeted population. The staff members who have had experience discussed this with the auditor. No staff member reported currently housing a resident that fits this target group.
44. Enter the total number of interviews conducted with inmates/residents/ detainees who are Limited English Proficient (LEP) using the "Disabled and Limited English Proficient Inmates" protocol:	0
44. Select why you were unable to conduct at least the minimum required number of targeted inmates/residents/ detainees in this category:	■ Facility said there were "none here" during the onsite portion of the audit and/or the facility was unable to provide a list of these inmates/residents/detainees. ■ The inmates/residents/detainees in this targeted category declined to be interviewed.
44. Discuss your corroboration strategies to determine if this population exists in the audited facility (e.g., based on information obtained from the PAQ; documentation reviewed onsite; and discussions with staff and other inmates/residents/detainees).	The auditor questioned staff members on their experience in working with this targeted population. The staff members who have had experience discussed this with the auditor. No staff member reported currently housing a resident that fits this target group.

45. Enter the total number of interviews conducted with inmates/residents/ detainees who identify as lesbian, gay, or bisexual using the "Transgender and Intersex Inmates; Gay, Lesbian, and Bisexual Inmates" protocol:	1
46. Enter the total number of interviews conducted with inmates/residents/ detainees who identify as transgender or intersex using the "Transgender and Intersex Inmates; Gay, Lesbian, and Bisexual Inmates" protocol:	1
47. Enter the total number of interviews conducted with inmates/residents/ detainees who reported sexual abuse in this facility using the "Inmates who Reported a Sexual Abuse" protocol:	0
47. Select why you were unable to conduct at least the minimum required number of targeted inmates/residents/ detainees in this category:	Facility said there were "none here" during the onsite portion of the audit and/or the facility was unable to provide a list of these inmates/residents/detainees.
	The inmates/residents/detainees in this targeted category declined to be interviewed.
47. Discuss your corroboration strategies to determine if this population exists in the audited facility (e.g., based on information obtained from the PAQ; documentation reviewed onsite; and discussions with staff and other inmates/residents/detainees).	The auditor questioned staff members on their experience in working with this targeted population. The staff members who have had experience discussed this with the auditor. No staff member reported currently housing a resident that fits this target group.
48. Enter the total number of interviews conducted with inmates/residents/ detainees who disclosed prior sexual victimization during risk screening using the "Inmates who Disclosed Sexual Victimization during Risk Screening" protocol:	2

49. Enter the total number of interviews conducted with inmates/residents/ detainees who are or were ever placed in segregated housing/isolation for risk of sexual victimization using the "Inmates Placed in Segregated Housing (for Risk of Sexual Victimization/Who Allege to have Suffered Sexual Abuse)" protocol:	0	
49. Select why you were unable to conduct at least the minimum required number of targeted inmates/residents/ detainees in this category:	■ Facility said there were "none here" during the onsite portion of the audit and/or the facility was unable to provide a list of these inmates/residents/detainees. ■ The inmates/residents/detainees in this targeted category declined to be interviewed.	
49. Discuss your corroboration strategies to determine if this population exists in the audited facility (e.g., based on information obtained from the PAQ; documentation reviewed onsite; and discussions with staff and other inmates/residents/detainees).	The facility does not have a segregated housing unit or single cells.	
50. Provide any additional comments regarding selecting or interviewing targeted inmates/residents/detainees (e.g., any populations you oversampled, barriers to completing interviews):	No text provided.	
Staff, Volunteer, and Contractor Interviews		
Random Staff Interviews		
51. Enter the total number of RANDOM STAFF who were interviewed:	7	

52. Select which characteristics you considered when you selected RANDOM STAFF interviewees: (select all that apply)	 Length of tenure in the facility Shift assignment Work assignment Rank (or equivalent) Other (e.g., gender, race, ethnicity, languages spoken) None 	
If "Other," describe:	RSS staff of both genders and all shifts were interviewed.	
53. Were you able to conduct the minimum number of RANDOM STAFF interviews?	Yes No	
53. Select the reason(s) why you were unable to conduct the minimum number of RANDOM STAFF interviews: (select all that apply)	 ■ Too many staff declined to participate in interviews. ■ Not enough staff employed by the facility to meet the minimum number of random staff interviews (Note: select this option if there were not enough staff employed by the facility or not enough staff employed by the facility to interview for both random and specialized staff roles). ■ Not enough staff available in the facility during the onsite portion of the audit to meet the minimum number of random staff interviews. ■ Other 	
54. Provide any additional comments regarding selecting or interviewing random staff (e.g., any populations you oversampled, barriers to completing interviews, barriers to ensuring representation):	Resident supervisor staff from every shift were interviewed, as well as multiple program staff.	

Specialized Staff, Volunteers, and Contractor Interviews		
Staff in some facilities may be responsible for more than one of the specialized staff duties. Therefore, more than one interview protocol may apply to an interview with a single staff member and that information would satisfy multiple specialized staff interview requirements.		
55. Enter the total number of staff in a SPECIALIZED STAFF role who were interviewed (excluding volunteers and contractors):	7	
56. Were you able to interview the Agency Head?		
57. Were you able to interview the Warden/Facility Director/Superintendent or their designee?		
58. Were you able to interview the PREA Coordinator?		
59. Were you able to interview the PREA Compliance Manager?	 Yes No NA (NA if the agency is a single facility agency or is otherwise not required to have a PREA Compliance Manager per the Standards) 	

60. Select which SPECIALIZED STAFF roles were interviewed as part of this audit from the list below: (select all that apply)	Agency contract administrator	
	☐ Intermediate or higher-level facility staff responsible for conducting and documenting unannounced rounds to identify and deter staff sexual abuse and sexual harassment	
	Line staff who supervise youthful inmates (if applicable)	
	Education and program staff who work with youthful inmates (if applicable)	
	☐ Medical staff	
	☐ Mental health staff	
	Non-medical staff involved in cross-gender strip or visual searches	
	Administrative (human resources) staff	
	Sexual Assault Forensic Examiner (SAFE) or Sexual Assault Nurse Examiner (SANE) staff	
	Investigative staff responsible for conducting administrative investigations	
	Investigative staff responsible for conducting criminal investigations	
	Staff who perform screening for risk of victimization and abusiveness	
	Staff who supervise inmates in segregated housing/residents in isolation	
	Staff on the sexual abuse incident review team	
	Designated staff member charged with monitoring retaliation	
	First responders, both security and non- security staff	
	☐ Intake staff	

	Other
61. Did you interview VOLUNTEERS who may have contact with inmates/	Yes
residents/detainees in this facility?	● No
62. Did you interview CONTRACTORS who may have contact with inmates/	Yes
residents/detainees in this facility?	No
62. Enter the total number of	1
CONTRACTORS who were interviewed:	
62. Select which specialized	Security/detention
CONTRACTOR role(s) were interviewed as part of this audit from the list below:	Education/programming
(select all that apply)	☐ Medical/dental
	Food service
	☐ Maintenance/construction
	Other
63. Provide any additional comments regarding selecting or interviewing specialized staff.	No text provided.

SITE REVIEW AND DOCUMENTATION SAMPLING

Site Review

PREA Standard 115.401 (h) states, "The auditor shall have access to, and shall observe, all areas of the audited facilities." In order to meet the requirements in this Standard, the site review portion of the onsite audit must include a thorough examination of the entire facility. The site review is not a casual tour of the facility. It is an active, inquiring process that includes talking with staff and inmates to determine whether, and the extent to which, the audited facility's practices demonstrate compliance with the Standards. Note: As you are conducting the site review, you must document your tests of critical functions, important information gathered through observations, and any issues identified with facility practices. The information you collect through the site review is a crucial part of the evidence you will analyze as part of your compliance determinations and will be needed to complete your audit report, including the Post-Audit Reporting Information.

Audit Reporting Information.			
64. Did you have access to all areas of the facility?	Yes		
	○ No		
Was the site review an active, inquiring proce	ess that included the following:		
65. Observations of all facility practices in accordance with the site review	Yes		
component of the audit instrument (e.g., signage, supervision practices, crossgender viewing and searches)?	No		
66. Tests of all critical functions in the facility in accordance with the site	Yes		
review component of the audit instrument (e.g., risk screening process, access to outside emotional support	No		
services, interpretation services)?			
67. Informal conversations with inmates/ residents/detainees during the site	● Yes		
review (encouraged, not required)?	No		
68. Informal conversations with staff during the site review (encouraged, not	● Yes		
required)?	○ No		

69. Provide any additional comments regarding the site review (e.g., access to areas in the facility, observations, tests of critical functions, or informal conversations).

The auditor was given full access to the facility during the onsite visit. Agency administration and facility management escorted the auditor around the facility and opened every door for the auditor. The tour of the facility included all interior and perimeter areas. The auditor was able to observe the housing units, dorms, bathrooms, group rooms, dining room, staff offices, storage closets, and administration area. The auditor was able to have informal interaction with both staff and clients during the walk through and see how staff interacted with clients. The auditor used the resident phones to test the internal and external reporting options. The auditor reviewed electronic documentation during the onsite visit. This includes camera views and SecurManage resident database system.

Documentation Sampling

Where there is a collection of records to review-such as staff, contractor, and volunteer training records; background check records; supervisory rounds logs; risk screening and intake processing records; inmate education records; medical files; and investigative files-auditors must self-select for review a representative sample of each type of record.

70. In addition to the proof documentation selected by the agency or facility and provided to you, did you also conduct an auditor-selected sampling of documentation?

Yes

O No

71. Provide any additional comments regarding selecting additional documentation (e.g., any documentation you oversampled, barriers to selecting additional documentation, etc.).

The auditor received documentation on the agency and facility prior to the onsite visit through PREA audit system. The auditor was also provided requested documentation during the onsite visit.

The auditor reviewed electronic documentation during the onsite visit. This includes camera views and SecurManage resident database system.

SEXUAL ABUSE AND SEXUAL HARASSMENT ALLEGATIONS AND INVESTIGATIONS IN THIS FACILITY

Sexual Abuse and Sexual Harassment Allegations and Investigations Overview

Remember the number of allegations should be based on a review of all sources of allegations (e.g., hotline, third-party, grievances) and should not be based solely on the number of investigations conducted. Note: For question brevity, we use the term "inmate" in the following questions. Auditors should provide information on inmate, resident, or detainee sexual abuse allegations and investigations, as applicable to the facility type being audited.

72. Total number of SEXUAL ABUSE allegations and investigations overview during the 12 months preceding the audit, by incident type:

	# of sexual abuse allegations	# of criminal investigations	# of administrative investigations	
Inmate- on- inmate sexual abuse	0	0	0	0
Staff- on- inmate sexual abuse	0	0	0	0
Total	0	0	0	0

73. Total number of SEXUAL HARASSMENT allegations and investigations overview during the 12 months preceding the audit, by incident type:

	# of sexual harassment allegations	# of criminal investigations	# of administrative investigations	# of allegations that had both criminal and administrative investigations
Inmate-on- inmate sexual harassment	0	0	0	0
Staff-on- inmate sexual harassment	1	0	1	0
Total	1	0	1	0

Sexual Abuse and Sexual Harassment Investigation Outcomes

Sexual Abuse Investigation Outcomes

Note: these counts should reflect where the investigation is currently (i.e., if a criminal investigation was referred for prosecution and resulted in a conviction, that investigation outcome should only appear in the count for "convicted.") Do not double count. Additionally, for question brevity, we use the term "inmate" in the following questions. Auditors should provide information on inmate, resident, and detainee sexual abuse investigation files, as applicable to the facility type being audited.

74. Criminal SEXUAL ABUSE investigation outcomes during the 12 months preceding the audit:

	Ongoing	Referred for Prosecution	Indicted/ Court Case Filed	Convicted/ Adjudicated	Acquitted
Inmate-on- inmate sexual abuse	0	0	0	0	0
Staff-on- inmate sexual abuse	0	0	0	0	0
Total	0	0	0	0	0

75. Administrative SEXUAL ABUSE investigation outcomes during the 12 months preceding the audit:

	Ongoing	Unfounded	Unsubstantiated	Substantiated
Inmate-on-inmate sexual abuse	0	0	0	0
Staff-on-inmate sexual abuse	0	0	0	0
Total	0	0	0	0

Sexual Harassment Investigation Outcomes

Note: these counts should reflect where the investigation is currently. Do not double count. Additionally, for question brevity, we use the term "inmate" in the following questions. Auditors should provide information on inmate, resident, and detained sexual harassment investigation files, as applicable to the facility type being audited.

76. Criminal SEXUAL HARASSMENT investigation outcomes during the 12 months preceding the audit:

	Ongoing	Referred for Prosecution	Indicted/ Court Case Filed	Convicted/ Adjudicated	Acquitted
Inmate-on- inmate sexual harassment	0	0	0	0	0
Staff-on- inmate sexual harassment	0	0	0	0	0
Total	0	0	0	0	0

77. Administrative SEXUAL HARASSMENT investigation outcomes during the 12 months preceding the audit:

	Ongoing	Unfounded	Unsubstantiated	Substantiated
Inmate-on-inmate sexual harassment	0	0	0	0
Staff-on-inmate sexual harassment	0	0	0	1
Total	0	0	0	1

Sexual Abuse and Sexual Harassment Investigation Files Selected for Review

Sexual Abuse Investigation Files Selected for Review

78. Enter the total number of SEXUAL
ABUSE investigation files reviewed/
sampled:

0

78. Explain why you were unable to review any sexual abuse investigation files:

The facility only received 1 allegation during the past twelve months. The allegation was staff to resident sexual harassment.

79. Did your selection of SEXUAL ABUSE investigation files include a cross-section of criminal and/or administrative investigations by findings/outcomes?	No NA (NA if you were unable to review any sexual abuse investigation files)
Inmate-on-inmate sexual abuse investigation	files
80. Enter the total number of INMATE- ON-INMATE SEXUAL ABUSE investigation files reviewed/sampled:	0
81. Did your sample of INMATE-ON-INMATE SEXUAL ABUSE investigation files include criminal investigations?	No NA (NA if you were unable to review any inmate-on-inmate sexual abuse investigation files)
82. Did your sample of INMATE-ON-INMATE SEXUAL ABUSE investigation files include administrative investigations?	No NA (NA if you were unable to review any inmate-on-inmate sexual abuse investigation files)
Staff-on-inmate sexual abuse investigation fil	es
83. Enter the total number of STAFF-ON- INMATE SEXUAL ABUSE investigation files reviewed/sampled:	0
84. Did your sample of STAFF-ON-INMATE SEXUAL ABUSE investigation files include criminal investigations?	No NA (NA if you were unable to review any staff-on-inmate sexual abuse investigation files)

85. Did your sample of STAFF-ON-INMATE SEXUAL ABUSE investigation files include administrative investigations?	No NA (NA if you were unable to review any staff-on-inmate sexual abuse investigation files)
Sexual Harassment Investigation Files Select	ed for Review
86. Enter the total number of SEXUAL HARASSMENT investigation files reviewed/sampled:	1
87. Did your selection of SEXUAL HARASSMENT investigation files include a cross-section of criminal and/or administrative investigations by findings/outcomes?	Yes● NoNA (NA if you were unable to review any sexual harassment investigation files)
Inmate-on-inmate sexual harassment investig	pation files
88. Enter the total number of INMATE- ON-INMATE SEXUAL HARASSMENT investigation files reviewed/sampled:	0
89. Did your sample of INMATE-ON-INMATE SEXUAL HARASSMENT files include criminal investigations?	No NA (NA if you were unable to review any inmate-on-inmate sexual harassment investigation files)
90. Did your sample of INMATE-ON-INMATE SEXUAL HARASSMENT investigation files include administrative investigations?	No NA (NA if you were unable to review any inmate-on-inmate sexual harassment investigation files)

-

Г

Staff-on-inmate sexual harassment investigation files		
91. Enter the total number of STAFF-ON-INMATE SEXUAL HARASSMENT investigation files reviewed/sampled:	1	
92. Did your sample of STAFF-ON-INMATE SEXUAL HARASSMENT investigation files include criminal investigations?	Yes No NA (NA if you were unable to review any staff-on-inmate sexual harassment investigation files)	
93. Did your sample of STAFF-ON-INMATE SEXUAL HARASSMENT investigation files include administrative investigations?	 Yes No NA (NA if you were unable to review any staff-on-inmate sexual harassment investigation files) 	
94. Provide any additional comments regarding selecting and reviewing sexual abuse and sexual harassment investigation files.	The facility only had one allegation during the past twelve months. The auditor reviewed the allegation during the onsite visit.	
SUPPORT STAFF INFORMATION		
DOJ-certified PREA Auditors Support S	taff	
95. Did you receive assistance from any DOJ-CERTIFIED PREA AUDITORS at any point during this audit? REMEMBER: the audit includes all activities from the preonsite through the post-onsite phases to the submission of the final report. Make sure you respond accordingly.	Yes No	

Non-certified Support Staff	
96. Did you receive assistance from any NON-CERTIFIED SUPPORT STAFF at any point during this audit? REMEMBER: the audit includes all activities from the preonsite through the post-onsite phases to the submission of the final report. Make sure you respond accordingly.	Yes No
AUDITING ARRANGEMENTS AND	COMPENSATION
97. Who paid you to conduct this audit?	 The audited facility or its parent agency My state/territory or county government employer (if you audit as part of a consortium or circular auditing arrangement, select this option) A third-party auditing entity (e.g., accreditation body, consulting firm) Other

Standards

Auditor Overall Determination Definitions

- Exceeds Standard (Substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the stand for the relevant review period)
- Does Not Meet Standard (requires corrective actions)

Auditor Discussion Instructions

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Zero tolerance of sexual abuse and sexual harassment; PREA coordinator

Auditor Overall Determination: Meets Standard

Auditor Discussion

Agency policy P. 100:08 states that Volunteers of America has zero tolerance toward all forms of sexual abuse and sexual harassment. The agency has policies and procedures in place to prevent, detect, and respond to such conduct. The agency maintains full compliance with the PREA federal guidelines and standards; utilizing the definitions and outcomes therein for agency purposes.

Agency policy P100:09 provides definitions for all terms used in its PREA policies. These definitions include:

- Staff
- Consent
- Sexual Abuse- staff and resident
- Sexual Harassment- staff and resident
- Voyeurism
- Non-consensual Acts

Abusive Sexual Contact

The policy also requires the agency to designate an agency-wide PREA coordinator from upper-level management who has sufficient time and authority to develop, implement, and oversee agency efforts to comply with PREA standards.

The PREA Coordinator's responsibilities include

- Acting as point of contact and reporting for an allegation of sexual assault or abuse or harassment and coordinating with staff trained to investigate allegations.
- Working with program leadership to develop and implement a training plan that fulfills the PREA training standards
- Monitoring resident screening procedures and investigations
- · Overseeing internal audits
- Providing access to records to external auditors monitoring PREA compliance
- Working with Sexual Abuse Response Teams to analyze abuse data, conduct sexual abuse incident reviews and make recommendations for improvement
- Collecting and reporting outcomes of all PREA investigations at least annually
- Reporting required PREA investigation reports through Intelligrants with all information required by the Bureau of Community Sanctions (Ohio RRPs only)
- Submit compliant audit outcome report, PREA annual report and PREA staffing plan to the Bureau of Community Sanctions at the time of the Bureau of Community Sanctions program review (Ohio RRPs only)
- Attend and participate in any PREA Coordinators meeting facilitated by staff at ODRC
- Participate in the annual policy review
- The Survey of Sexual Violence is conducted by the Department of Justice annually. Upon request, the agency shall provide all such facility data from the previous calendar year to the Department of Justice no later than June 30.

According to the Table of Organization provided to the auditor, the agency-wide PREA coordinator is the agency's Director of Compliance and Quality Improvement. She works under the Senior Vice President of Strategy and Compliance. During an interview with the PREA coordinator states that she has sufficient time and authority to develop, implement, and oversee the agency's efforts to comply with the community confinement PREA Standards. The coordinator states that she is responsible for the facilities in both Indiana and Ohio. She maintains continuity by working closely with each facility's PREA compliance Manager and monitoring visits to each facility.

The auditor was able to interview several Executive Level Management members who represent all VOA of Ohio and Indianan facilities. These Executive Level Management members all state that the PREA Coordinator is give must latitude

in developing and implementing policies, procedures, and practices that ensure all VOA reentry facilities are in compliance with the PREA standards. They report that their function is to provide the PREA Coordinator with sufficient support to remove barriers to compliance.

In addition to the Agency PREA Coordinator, the agency has a Quality Improvement Manager for all Residential Reentry Programs that assist the facility PREA Compliance Managers with collecting and maintaining documentation related to the PREA standards.

The Program Director serves as the facility's PREA Compliance Manager. The Program Director reports that her duties involve overseeing operations, ensuring compliance with standards, and managing both staff and residents effectively. She does this by overseeing PREA related training for staff and addressing resident concerns related to safety and harassment. She maintains audit documentation, and responding appropriately to reports, including grievance handling and incident reporting. The Program Director states that she address staff boundary issues or favoritism to maintain the integrity of the facility's operations. She provides support and direction across all shifts on how to handle incidents, build rapport with residents, and maintain professionalism. The leadership at the facility conduct quality assurance checks on risk assessments, and conducting assessments to see where the facility could improve in the areas of prevention, detection, responding, and reporting incidents of sexual harassment and sexual abuse.

Review:

Policy 100:08

Policy 100:09

PREA Coordinator job description

Table of Organization

Interview with PREA Coordinator

Interview with Quality Improvement Manager

Interview with PREA Compliance Manager (Program Director)

115.212 Contracting with other entities for the confinement of residents

Auditor Overall Determination: Meets Standard

Auditor Discussion

N/A: The PREA Coordinator reports to the auditor that the agency is a private not for profit agency and does not contract with other facilities to house offenders on behalf of the VOA.

115.213 Supervision and monitoring

Auditor Overall Determination: Meets Standard

Auditor Discussion

VOA policy P100:03 requires each residential reentry facility develops a documented staffing plan that provides for adequate levels of staffing and video monitoring to protect residents against sexual abuse. The policy requires the plan to be reviewed at least annually and updates as necessary. The policy requires the plan be developed and reviewed by the Program Director, in consultation with the executive leadership team and PREA Coordinator. The staffing plan is to include a calculation of adequate staffing levels and determination of the need for video monitoring; and will take into consideration:

- The physical layout of each facility, including consideration if the facility should plan any substantial expansion or modification of existing facilities;
- The composition of the resident population
- The prevalence of substantiated and unsubstantial incidents of sexual abuse;
- · Any other relevant factors

The policy requires the Program Director to document and justify all deviations from the staffing plan.

During the annual budget review, the Program Director is required to review and revise, if necessary, the staffing plan annually. The Program Director will assess:

- The prevailing staffing patterns
- The facility's deployment of video monitoring systems and other monitoring technologies
- The resources the facility has available to commit to ensure adequate staffing levels

The facility provided the auditor with a facility floor plan, camera view screenshots, and a copy of the facility's most recent staffing plan, as well as copies from the previous years. The plan included:

Layout of the facility:

The facility provided the auditor with a floor plan of the facility, which includes camera placement. The facility's administration regularly reviews the facility for blind spots, and potential dead areas from camera view. Reviews also take place during investigations of unusual and PREA incidents, as well as scheduled building reviews in regard to safety and security.

Composition of residents:

The Toledo program serves male and female offenders. Toledo RRP has a max

capacity of 120 males and 16 females. In general, the current level of security staff is adequate to secure the facilities. Case Managers complete PREA Assessments within 72 hours of resident arrival. Assessment results are forwarded to the Assistant Director so that appropriate bed assignments can be made.

Incidents of sexual abuse:

The facility did not have an incident of sexual abuse during CY 2023.

Deviations from staffing plan:

Policy calls for adequate staffing in each facility 24 hours a day that are available and responsible for resident needs. Adequate staffing is defined in policy 300:07 and in accordance with contractual obligations. When both males and females are housed in the same facility, at least one male and one female staff person should be on duty at all times. Generally, this refers to RSS staff, though program staff help may be used to meet this ratio and provide coverage during their normal working hours. Emergency assistance is available from the local police departments. Security staff call offs are covered by another security staff member whenever possible, with the Assistant Director and Senior Program Director providing coverage as needed on 2nd and 3rd shifts and program staff filling in on 1st shift during normal business hours.

There have been no deviations from the staffing plan.

Prevailing staffing pattern:

- 7:00 am 3:00 pm 3-5 RSS
- 3:00 pm 11:00 pm 4-5 RSS
- 11:00 pm 7:00 am 3-4 RSS

Case Managers work 1st shift M-F, with one chosen late day per week (noon – 8 pm) and rotating Saturdays (1 CM is present on 1st shift each Saturday); Counselors work 1st shift M-F; Senior Program Director, Assistant Director and Clinical Supervisor/Directors work 1st shift M-F, with a rotating on-call schedule to respond to off hours needs at each program; Administrative staff work 1st shift Monday through Friday. Program staff and management may adjust their schedule to meet the needs of their current residents.

The staffing plan is reviewed before the beginning of each fiscal year, during the budget planning process, or sooner if a significant incident occurs or when a program begins to deviate significantly from budgeted staffing costs. Money is available to pay for overtime coverage, any use of such should be limited and preapproved. Case Management and other program staff will be cross trained on RSS duties so that they can provide security coverage, when necessary, during their normal working hours.

Monitoring and supervision:

The facility has a total of seventy-nine (79) cameras. These cameras are strategically located in common areas throughout the interior and perimeter of the facility. Video surveillance is available in all group rooms, classrooms, dayrooms, rec yard, smoke pits, hallways, and kitchen areas. Monitoring cameras can be done from each control center. Administrative staff with permission can also view the camera system from their desktops. Surveillance system has record and playback features for video that can go back up to thirty (30) days. The auditor reviewed camera angles during the onsite visit.

Movement around the facility is controlled by staff. Residents have free movement in their housing units. Male and female residents do not have any interaction with each other. The male residents are sequestered to their rooms/lounge area while female residents have access to the dining hall/vending area, or indoor recreation room. RSS staff conduct head count two times per shift and circulations each hour. The staff will conduct increased circulations on residents that are of increased risk for victimization or on retaliation watch.

The facility uses an electronic access control system that identifies staff member's access through locked doors. The agency is able to monitor or prevent staff from accessing certain areas.

Other relevant factors:

There are no other special circumstances related to staffing levels or providing adequate security.

Budgeting for adequate staff:

The facility conducted a meeting to discuss staffing and budget plans for Residential Reentry facilities. In attendance was Michael Salois, Chief Operating Officer, Alan Fabry, Vice President of Reentry, Tom Kmetz, Chief Financial Officer and Juliana Yousif, Senior Director of Finance. Additional discussions took place prior to budget finalization related to other program/facility needs that might impact the fiscal year 2025 budget.

Review:

Policy 100:03

FY 2022, 2023, and 2024 staffing plan

Camera view- monitors

Tour of facility

Interview with Program Director

Interview with PREA Coordinator

Interview with Supportive Services Manager

115.215 Limits to cross-gender viewing and searches

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:04 prohibits all strip searches, body cavity searches, and cross-gender enhanced pat-down searches of residents. The policy requires all staff who will be responsible for conducting pat searches to be properly trained on pat searches, cross-gender pat searches, and transgender/intersex pat searches. The policy states that cross-gender pat searches are only performed in exigent circumstances. The policy describes an exigent circumstance as any set of unforeseen circumstances that require immediate action in order to combat a threat to the security or institutional order of a facility. The policy specifically prohibits searches for the sole purpose of determining genitalia.

RRP policy 600.03 defines pat searches and enhanced pat searches:

Pat-down searches:

- Inspection of a fully clothed person using a patting motion with the hands on the body of the subject
- Routinely conducted with residents entering the building and randomly with residents in the building

Enhanced pat-down search:

- Only the Senior Program Director or designee can authorize enhanced pat searches
- Must be conducted in private, by at least two staff members of the same gender as the resident
- Documented in the resident log
- All staff must be trained on how to conduct searches of transgender and intersex residents, in a professional and respectful manner consistent with security needs
- Staff will not search or physically examine a transgender or intersex resident for the sole purpose of determining the resident's genital status

The policy requires all pat searches to be conducted within view of security cameras, and cross-gender searches must receive prior approval from the Program Director or on-call supervisor. Should a cross-gender search be warranted, the search must be documented and include:

- Full account of the incident and staff involved
- The exigent circumstance that necessitated the cross-gender search
- How and when supervisory approval was obtained
- The results of the search

As part of supportive documentation sent prior to the onsite visit, the auditor received and reviewed the training curriculum provided to staff members who are responsible for conducting pat searches. The training includes video on appropriate pat search techniques for cross-gender and transgender searches, respectful communication with LGBTI residents and safe management of LGBTI residents, and facilitated hands-on training on pat search techniques. These training also include instructions on who can conduct a pat search in a professional and respectful manner and in the least intrusive manner possible, consistent with security needs. As part of the agency's training program, Reentry Support Specialist staff receive this training during orientation and annually thereafter.

The agency provided the auditor with the training video and copies of the sign-in sheet.

The Resident Support Specialist report that they receive hands-on and video instruction through Relias LMS for conducting pat searches, and ensuring they understand appropriate methods for different genders, including transgender and intersex. They state that female staff primarily handle pat searches of female residents, while male staff only conduct searches on male residents. If a female staff member must perform a search on a male resident, it is usually limited to using a wand. All staff use the back of their hands for searches, particularly in sensitive areas such as breast, buttocks, and groin, while avoiding invasive touches.

The staff report that transgender residents are asked about their preferences on gender as to who will perform the pat search at intake and through ongoing communication. The facility will try to respect the resident's preferences for gender-specific pat searches while maintaining professionalism and boundaries. The staff state that searches for transgender residents follow the same protocol as for other residents but consider any specific accommodation or sensitivities.

The RSS Supervisor reports that he will ensure that all staff receive initial and refresher training on the proper pat search techniques. He states that the facility does not conduct strip or body cavity searches. As part of ongoing training, he reports conducting compliance monitoring on staff pat searches. He will provide refresher training if improper search techniques are identified.

Twenty residents were interviewed during the onsite visit. This includes male, female, and transgender residents. The residents report that the staff maintain a high standard of professionalism and all searches have been conducted respectfully. The residents report that searches are conducted by staff of the same gender, and no resident reported receiving a strip or body cavity search. Female residents report that all searches have been conducted by female staff, and they have not been prevented from participating in any community activity due to lack of female staff to conduct a search.

The transgender resident that was interviewed reported that staff has been respectful and professional while conducting searches. They state that the facility address their preferences as well as their concerns surrounding their stay at the facility.

Policy P100:10 ensures that residents are allowed appropriate levels of privacy while showering, changing clothing, or performing bodily functions. Residents are able to practices these without staff of the opposite gender viewing their buttocks or genitalia. The policy requires staff of the opposite gender to announce their presence when entering areas where residents are likely to be showering, changing clothing, or performing bodily functions.

During resident interviews, most reported that the bathrooms have adequate privacy, including doors, and curtains in shower areas, which contribute to their feeling of safety while using these spaces. Residents reported that staff of the opposite gender do not enter the bathroom, but will instead call from the doorway to see who is inside. A few residents mentioned isolated incidents of other residents trying to "peek" into showers or stalls. These incidents were reported and addressed promptly, and did not escalate to safety concerns.

During the onsite visit, the residents report that staff consistently announce their gender before entering gender-specific areas like dorms and bathrooms. Some residents noted that announcements are sometimes louder than necessary, through they generally preferred this over being too low. Residents felt this procedure helped maintain their sense of privacy and awareness, reducing the number of incidental viewing incidents. The announcement practice is routine and applied regularly, even during unannounced rounds and walkthroughs.

The Program Director reports that she ensures that all staff receive the proper training related to pat searches, cross-gender pat searches, and transgender searches. She ensures there are regular training sessions that include proper handling of vulnerable populations like transgender residents. She states that she also ensures that both male and female staff are available on each shift to comply with gender-based safety protocols. All staff are trained on cross-gender announcements, and conducting themselves with respect and professionalism.

Review:

Review: Policy 100:04

Policy 100:10

RRP Policy 600.03

Facility tour

Training curriculum

Training sign-in sheets

Relias course completions

Interview with residents

Interview with staff

Interview with RSS Supervisor

Interview with Program Director

115.216

Residents with disabilities and residents who are limited English proficient

Auditor Overall Determination: Meets Standard

Auditor Discussion

VOA policy P100:07 requires accommodations be made for residents with disabilities or limited English proficiency in order to ensure all residents are informed of the agency's zero tolerance policy regarding sexual abuse and sexual harassment, know how to report incidents or suspicions of sexual abuse or sexual harassment, know their rights to be free from sexual abuse, sexual harassment, and to be free from retaliation for reporting such incidents.

The policy requires the Program Director or designee to ensure that special assistance is available for residents with language and literacy problems. During orientation, assigned staff will read and explain all rules and regulations of the program to the residents if needed, including information about sexual abuse/ assault. Local service agencies will be contacted for further assistance if needed. There is no additional cost to the resident for any services provided.

The facility will:

- Contact local agencies or educational institutions with foreign language or literacy departments for assistance with residents who are limited English proficient
- Persons with learning disabilities or literacy issues will have all material read and explained in simple language
- Provide auxiliary aids for sensory-impaired residents

The policy does not allow for the facility to rely on resident interpreters, resident readers, or other types of resident assistance except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first responder duties, or the investigation of the resident's allegations.

The facility provided the auditor with a list of possible agencies the facility can use should there be a resident who needs translation or interpreter services:

- Interpreting & Services for the Hearing Impaired
- Resolute Interpreting

The Program Director reports that the facility uses resident translators when necessary, but would never be used to assist in a PREA related situation. She reports that during intake and when risk assessments are being completed, the facility would use translation services, either in person or through the phone. The facility provided the auditor with documentation of a limited English proficient resident who received translation services.

The Resident Support Supervisors report that they have been trained to identify residents at intake that need additional assistance in understanding facility rules, expectations, and programs. They report that depending upon the issue, they manage interactions by written communication in a language the resident can understand, speaking clearly, or using gestures to ensure understanding. The staff were able to recount their experiences working with residents that need extra assistance, and most state that communication and understanding was not a problem to navigate.

The facility provided the auditor with documentation of intake training for staff that included how to assist residents that are limited English proficient, deaf/hard of hearing, blind/low vision, or have a cognitive, physical, or mental disability.

During the onsite visit, the auditor was able to interview the staff member responsible for conducting PREA Education. The cog specialist responsible for conducting orientation group report using a curriculum and materials to ensure that all residents receive the appropriate information on how to report allegations, including anonymously, reporting phone numbers and addresses, and limits to confidentiality. The training includes watching the "just detention" PREA resident education video, where to find reporting posters, grievance forms, and explains retaliation. She reports using additional guidance and explanations to unsure all residents understand the facility rules, expectations, and procedures. She states that all staff have patience and take additional time when working with these types of residents.

The auditor interviewed all residents that were identified as having a physical, reading, cognitive and/or sensory impairment, as well as any resident identified as being limited English proficient. All specialized resident interviewed were able to describe the PREA education provided to them at orientation group and knew all the ways they were able to report an allegation.

Around the facility, the auditor was able to see reporting posters in both English and Spanish.

Review:

Policy 100:07

Staff training curriculum

Interpreter services available

Documentation of resident assistance

Spanish language resident handbook

Targeted resident interviews

Interview with RSS staff

Interview with Resident education facilitator

115.217 Hiring and promotion decisions Auditor Overall Determination: Meets Standard Auditor Discussion Policy P100:01 prohibits the agency from hiring anyone, or enlisting the services of any contractor, to a position of direct contact with residents who has:

Interview with Program Director

- Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution
- Has been convicted for engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied treats of force, or coercion, or if the victim did not consent or was unable to consent or refuse
- Has been civilly or administratively adjudicated to have engaged in the previously described activities

The auditor was provided a copy of the agency's employment application. The application, for both internal and external candidates, has a self-reporting question regarding allegations of sexual misconduct in the community and while working in an institution. While reviewing employee files, employees who completed applications within the agency's online system had the self-reporting questions.

To ensure that the facility does not hire a prohibited applicant, the Human Resource department will screen all internal and external applicants to ensure they meet the requirements and that any reported background issues do not disqualify them.

Policy requires the Human Resource Department to:

- Consider prior convictions and allegations of sexual abuse or harassment when making hiring decisions in accordance with PREA standard 115.217
- At facilities that contract with the Federal Bureau OF Prisons (FBOP), hiring is contingent on approval by the Residential Reentry Manager (RRM) and within the guidelines of the FBOP Statement of Work
- Consistent with Federal, State, and local laws, makes its best effort to contact all prior institutional employers for information on substantiated

- allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse
- Fingerprint checks will be submitted to the FBOP for an additional level of check for any candidate that works with FBOP offenders

The policy also states that material omissions regarding sexual misconduct, or the provision of materially false information, are grounds for termination.

The auditor was able to confirm initial and five-year background checks. All background checks were completed by the ADP. The Human Resource Manager states that all VOA facilities have a contract with the FBOP that is renewed every five years. During the contract renewal, the FBOP requires all staff who have contact with FBOP offenders have an updated background check. All staff members, even those who have recently received a background check, will receive one. TRRP houses offenders for the FBOP. The agency uses this same time period to conduct background checks on staff that work in facilities that do not house FBOP offenders. The requirement ensures that all staff members have an updated background check every five years as required by the standard.

The Program Director is responsible for the recruitment and interview process of all contractors and volunteers, and have final approval regarding contractor and volunteer involvement. The policy holds potential contractors and volunteers to the same hiring standards as potential employees. Contractors and volunteers, who have met qualification for service, are required to complete a self-reporting questionnaire concerning any allegations of sexual misconduct. Contractors and volunteers are prohibited from service if they do not meet any part of VOA's hiring policy statement. Some contractors/volunteers, who due to criminal background exclusions cannot operate in the facility independently, may still be allowed access to the facility as long as they are supervised by staff at all times. The auditor was able to review a background check and self-reporting questionnaire for a contract/volunteer of the facility.

Annually, employees at VOA are required to sign acknowledgement of the agency's zero tolerance policies. The auditor was able to verify acknowledgement during the employee file review.

The Human Resource Manager reports that all request for employment verification for previous employees are referred to the Human Resource department for response. Unless prohibited, the agency will provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work. The auditor was able to see a report of a request of such information.

The HR Manager reports that all internal applicants for a job must complete an application, complete a sexual misconduct self-report form, and submit to another background check. If the employee passes the initial review of requirements, another interview will be completed and the potential supervisor will be made aware

of any disciplinary problems. No employee had any disciplinary action that would prohibit them from working with residents.

Review:

Policy 100:01

Employee background checks

Employee job applications

Employee reference checks

Employee promotion/disciplinary actions

Interview with PREA Coordinator

115.218 Upgrades to facilities and technology

Auditor Overall Determination: Meets Standard

Auditor Discussion

Agency policy P100:03 states that when designing or acquiring any new facility or in planning any substantial expansion or modification of existing facilities, the Program Director and executive level Leadership will consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse. The executive level Leadership will solicit feedback from the agency's PREA Coordinator to ensure sexual safety considerations have been made.

The Program Director reports that since the last audit, the facility has not made any substantial expansion or modification of the existing facility. She states that there are no plans for any physical plant changes.

The policy also states that when installing or updating a video monitoring system, electronic surveillance system, or other monitoring technology, the Program Director and executive level Leadership will consider how such technology may enhance the agency's ability to protect residents from sexual abuse. Executive level Leadership will solicit feedback from the agency's PREA Coordinator to ensure sexual safety considerations have been made.

The facility has not added or updated the video monitoring system, electronic surveillance system, or other monitoring technology since the last audit.

Services reports that all facilities will address electronic monitoring needs as the budget allows.

Review:

Policy and procedure

Interview with Program Director

Interview with PREA Coordinator

115.221 Evidence protocol and forensic medical examinations

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy 100:14 requires administrative and/or criminal investigations are completed for all allegations of sexual assault, abuse, and harassment in VOAOHIN residential reentry facilities. The agency will ensure that investigations are conducted by properly trained individuals or local law enforcement following reports of sexual abuse and sexual harassment.

Policy P100:11 The Program Director ensures that their facility has a written Response Plan and Evidence Protocol in place, which is updated as necessary and approved by the PREA Coordinator. Each plan includes:

- Reporting process, including the creation and availability of call trees
- Actions to be taking by staff first responders
- Access to forensic medical examination
- Access to victim advocate
- Notification of local law enforcement, when necessary
- Protection measures in place to ensure that the alleged victim or resident who report incidents are not subject to retaliation

Allegations that appear to be criminal in nature will be referred to the City of Toledo Police Department.

The facility has requested the City of Toledo Police Department enter into a Memorandum of Understanding with the facility to investigate all criminal allegations of sexual abuse or sexual harassment at the facility using a uniform evidence protocol adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/ Adolescents," or similarly comprehensive and authoritative protocols developed after 2011. The police department responded to the request by stating that they do not enter into MOU's with individuals or agencies, but will respond to all request for services.

VOA has trained agency and facility administrative investigators that can conduct

an administrative investigation. The PREA Coordinator reports that the agency investigators will investigate allegations against staff in order to prevent bias.

The policy also requires the agency to offer all victims of sexual abuse access to a forensic medical examination, without cost, performed by a Sexual Assault Forensic Examiner (SAFE) or Sexual Assault Nurse Examiner (SANE) where possible. If a SAFE or SANE is not made available, the examination can be performed by other qualified medical practitioners. The facility has an MOU with St. Vincent Hospital to perform a forensic exam on any resident that is a victim of sexual abuse while at the facility.

The nurses at St. Vincent Hospital are trained to recognize signs of sexual assault, collect microscopic evidence, and document the patient's mental and emotional state. The auditor had a phone interview with the head nurse of the emergency department. She reports that the hospital partners with the YWCA's Sexual Assault Response Team. She verified the MOU, services provided, and that the services were offered free of charge. The nurse stated that the hospital has not provided forensic exams to any resident at the facility.

The facility provided the auditor with documentation of a MOU with YWCA Sexual Assault Services. The MOU stated that the rape crisis agency agreed to provide:

- toll-free hotline number
- address
- third-party reporting option
- victim advocacy
- emotional supportive services
- survivor support group
- crisis intervention
- community referrals

The MOU states that these services will be provided to the residents free of charge. The auditor was able to have a brief conversation with an advocate, who was able to confirm the services and that they were free of charge.

The facility does not currently have a trained emotional support staff member. The PREA Coordinator reports that any resident that needs emotional support or advocate services will be assisted by an advocate from the YWCA. During this audit cycle, there have been no request for emotional support or advocate services.

The facility has provided the auditor with documentation of administrative investigator training.

Review:

Policy 100:11

Policy 101:14

MOU attempt with St. Vincent Hospital

Phone interview with St. Vincent Hospital

MOU with YWCA Rape Crisis

Training certificates

Interview with PREA Coordinator

115.222 Policies to ensure referrals of allegations for investigations

Auditor Overall Determination: Meets Standard

Auditor Discussion

Agency policy P100:14 requires administrative and/or criminal investigations are completed for all allegations of sexual assault, abuse, and harassment in VOAOHIN residential reentry facilities. The agency is to ensure that investigations are conducted by properly trained individuals or local law enforcement following reports of sexual abuse and sexual harassment.

The agency post its investigatory policy on its website, https://voa-production.s3.amazonaws.com/uploads/pdf_file/file/453/Inve stigation_Protocols_VOAOHIN.pdf The website reports that all allegations of sexual abuse and sexual harassment will be administratively investigated and if at any time the behavior appears to be criminal in nature, the facility will refer the allegation to the local legal authority. The criminal investigatory agency is responsible for referring allegations to the local prosecutor for any allegation deemed appropriate according to their agency policy.

The facility provided the auditor with the investigation during the past twelve months:

Investigation #1: The facility received an allegation during an investigation into another incident. The allegation involved a contract staff member having an inappropriate relationship with a resident. The allegation was administratively investigated, and both the victim and abuse admitted to exchanging text messages and pictures. The facility informed the contract agency that the worker was no longer allowed on agency property. The allegation was not referred for a criminal investigation due to lack of criminal behavior.

Review:

Policy 100:14

Investigation report

Interview with Program Director

115.231 Employee training

Auditor Overall Determination: Meets Standard

Auditor Discussion

Agency policy P100:02 states that VOA of Ohio and Indiana (VOAOHIN) ensures that all members of the workforce at residential reentry programs who may have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures; and that members of the workforce receive all necessary ongoing training related to sexual abuse and sexual harassment prevention, detection, and response. The policy defines workforce as all individuals (employees, volunteers, interns, and contractors) who may have contact with residents if, within the scope of that person's official or unofficial duties or privileges, it is reasonably foreseeable that the person will have physical, visual, or auditory contact with a resident over any period of time.

Staff complete training through an online training system (Relias) and through facilitated in-person training. The auditor was provided the agency's training curriculum and training overview, as well as a course completion list. The training topics include:

- PREA Cross-Gender Pat Down
- Boundaries and Dual Relationships for Paraprofessionals
- Working Effectively with Gender and Sexual Minorities
- PREA: Dynamics of Sexual Abuse in Correctional Systems
- PREA: Reporting Obligations and Retaliation Protections
- Safe Management of Lesbian, Gay, Bisexual, Transgender, Queer/ Questioning, and Intersex Populations
- Working with Women Offenders in Correctional Institutions
- Managing Common Boundary Situations
- PREA Respectful Communication with LGBTI Offenders
- PREA Introduction and Overview Training
- Agency Zero Tolerance Policy

During onboarding training, staff receive PREA Introduction training. This training covers the origins of PREA, related definitions, mandatory reporting obligations, creating a reporting culture, retaliation, protection responsibilities, all types of searches, and ways residents can report. Training is given on both genders due to staff having contact with both male and female residents. Throughout the year, the PREA Coordinator uses the Relias Learning Management System to provide staff with "Brain Sparks." These are a series of questions related to the PREA standards

as refreshers to agency PREA policies.

Along with training that meets the requirements to standard 115.231, the agency also provides employees with training that also improves the facility's ability to prevent, detect, respond, and report incidents of sexual abuse and sexual harassment. This training includes:

- Guideline for Workplace Conduct
 - No fraternization
 - Professional integrity
 - Conflicts of interest
 - Non-reprisal for reporting
 - Scope of practice
 - Termination offense
- Whistleblower Policy
- Anti-Harassment Policies
- Personnel Polices
- Zero Tolerance Policies
 - Definitions
 - Prevention strategies
 - Methods of reporting
 - Detection/recognition
 - Crisis intervention
 - Evidence preservation
- Standards of Conduct
- Grievance Procedures
- Conditions of Employment
- Site specific on the job Training
 - Security
 - Policy manual
 - Culture
 - PREA Intake Assessment
 - Community Agency Partnerships
- Confidentiality/Limits to Confidentiality
- Title VII of the Civil Rights Act of 1964
- Professional Client/Staff Relationships

The facility provided the auditor with a training plan that includes the plan for PREA new hire orientation training, PREA annual training, and PREA biennial training. The auditor also received a training transcript for all staff to verify completion of PREA training.

The auditor was able to interview staff concerning the training they received related to the PREA standards. The staff report receiving live training sessions, along with online training for PREA compliance. They remember training topics that included pat search procedures, handling vulnerable populations, and maintaining professional boundaries. Staff appreciated the training received through the Relias

LMS; however, appreciated the practical and ongoing training provided during staff meetings. Some staff made the suggestion that role playing scenarios and tailored guidance would be helpful to manage real life situations, especially for staff who have never worked in the criminal justice field.

The PREA Coordinator reports that training is tracked through the training department through the Relias system and that she specifically tracks PREA training. She states that system is set up to provide reminders to herself as well as to supervisors for employees who have not completed mandatory training. She will notify the employee's supervisor when staff has not completed the PREA training and the completion date is nearing.

As part of compliance documentation, the auditor received Relias training curriculum, VOA PREA policies, Relias course records, training sign-in sheets, and orientation training materials. The training curriculum provided goes beyond the minimum requirements of the standards. The course history review shows the staff have completed the required training annually. The auditor was also provided with updated policy acknowledgements for all facility staff.

Review:

Policy 100:02

Relias Training curriculum

Training sign-in sheets

Relias Course Completion Report

Policy acknowledgements

Interview with staff

Interview with PREA Coordinator

115.232 Volunteer and contractor training

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy 100:02 ensures that all members of the workforce at residential reentry programs who may have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures; and that members of the workforce receive all necessary ongoing training related to sexual abuse and sexual harassment prevention, detection, and response. The policy defines workforce as all individuals (employees, volunteers, interns, and contractors) who may have contact

with residents if, within the scope of that person's official or unofficial duties or privileges, it is reasonably foreseeable that the person will have physical, visual, or auditory contact with a resident over any period of time.

The policy states that the Program Director ensures that all contractors, interns, and volunteers are properly trained on necessary and pertinent topics prior to unsupervised contact with residents. The level and type of training provided to volunteers, interns, and contractors is based on the services they provide and level of contact they have with residents.

All visitors are required to read and sign an acknowledgement of the agency's zero tolerance policy prior to entering the secure perimeter of the facility. Volunteers or contract staff that have frequent access to the residents receive an introduction to PREA training, along with PREA reporting obligations and retaliation protections instructions, prior to interacting with residents. The facility has contract food service staff from Aramark. All Aramark staff are given the agency's policy on zero tolerance and instructions on how to report allegations of sexual abuse and sexual harassment. The staff at Aramark that work in any type of confinement facility will receive PREA training from Aramark. The training provided by the company includes the topics:

- What is PREA
- · Definitions of sexual harassment, sexual abuse, sexual contact, and consent
- How does PREA apply to Aramark
- How does Aramark comply with PREA- Responsibilities of an Aramark employee under PREA
- Reporting a PREA incident
- Aramark's harassment policy and why it is important
- Manipulation and PREA
- · Personal VS Personable

The auditor was able to review the signed training acknowledgement form from contractors. The facility did not have any volunteers or interns during the audit cycle.

During the onsite visit, the auditor was able to discuss training related to PREA provided to the Aramark staff with the cooks on duty. They report that they are required to have Shield training prior to working with the residents. The contractors state that they are very aware of the agency's zero tolerance and reporting policies.

Review:

Policy 100:02

Aramark Shield Training

Contractor/video acknowledgements

Volunteer standards of conduct

115.233 Resident education

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:07 Requires each resident admitted to a VOAOHIN residential reentry program to receive information on the agency's zero tolerance policy regarding sexual abuse and sexual harassment, how to report incidents or suspicions of sexual abuse or sexual harassment, their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents.

Accommodations will be made for residents with disabilities or limited English proficiency to ensure access to information and resources.

The policy requires the facility to:

- Provide all new intakes and transfers with a resident handbook that contains information on the agency's policies and procedures related to sexual abuse and harassment; and sign an acknowledgement of receipt
- Additional information is provided to the new residents during facility orientation group conduct by the Program Director or designee
- Key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats
- Information to be read aloud if a resident has identified or is known to have limited literacy skills. Interpreters (technology or nonresident) are made available for those who are limited English proficient, deaf, or visually impaired. Translations in a client's main language is provided whenever possible

The policy also requires an assigned staff member to review the facility's "Intake Packet" with the resident within 24-hours of the resident's arrival. The review will also include sexual abuse and sexual harassment information including VOAOHIN's zero tolerance policy, reporting, medical care, advocacy, and mental health resources.

The facility provided the auditor with a copy of the resident handbook. The handbook outlines the agency's zero tolerance policy for all forms of sexual abuse, sexual harassment, and retaliation. Prohibited conduct includes:

- Sexual flirtation, touching, advances, or propositions.
- Verbal abuse or graphic/suggestive comments about attire, body, gender, or sexual orientation.

 Use of sexually degrading language or the display of sexually explicit materials

The handbook conveys the methods residents can use to report sexual harassment and sexual abuse. The methods include internal and external options.

Internal Reporting:

- Speak directly to any staff member.
- Submit a written or anonymous complaint.
- Report to the VOA Reports Hotline (toll-free: 855-297-1492) or via email at reportsline@voago.org.

External Reporting:

- Contact the Ohio Department of Rehabilitation and Correction (ODRC) hotline at 614-728-3399 or email DRC.ReportSexualMisconduct@odrc.state.oh.us.
- Call the National Rape, Abuse & Incest National Network (RAINN) hotline at 1-800-656-HOPE (4673)

The handbook informs the resident that they can report verbally, anonymously, and through a third party.

Should a resident experience sexual abuse or sexual harassment while being housed at the facility, the handbook provides post-incident supportive services available to residents. If an incident occurs:

Medical and Mental Health Care:

- Residents are provided access to emergency medical and mental health services.
- A SAFE (Sexual Assault Forensic Examiner) or SANE (Sexual Assault Nurse Examiner) may be involved.

Victim Advocacy:

- A victim advocate will be made available for support.
- Referrals to community resources and agencies specializing in trauma care are offered

Residents are encouraged to seek immediate medical attention to address potential injuries or exposure to sexually transmitted infections.

The handbook recognizes the emotional impact of sexual victimization and provides support for dealing with feelings of:

• Embarrassment, anger, guilt, fear, depression, and physical symptoms like headaches, appetite loss, or trouble concentrating

The intake packet contains a brochure that contains information on how a resident can keep themselves safe, national, state, and local advocate agencies contact information (address and phone numbers), reporting options, and available services.

The facility's cog specialist conducts orientation group for the residents. The cog specialist reports that she provides the residents with a PREA pamphlet (rape crisis information), materials containing information on PREA, reporting options, how to keep safe, confidentiality, and reporting numbers for local, state, and national advocate agencies. The orientation curriculum covers how residents can file a grievance, including a grievance alleging sexual abuse or sexual harassment, and PREA education. The staff facilitator will review the process for both grievances and PREA, and also show a resident centered PREA education video produced by Just Detention. The instructor ensures that every residents understands what behavior could be considered PREA and all the ways they can report incidents of sexual abuse and sexual harassment, and should a resident need special assistance to understand all the benefits provided under that PREA standards, the facilitator will ensure that assistance is provided (see standard 115.116). At the conclusion of each orientation group, the residents are required to complete a post-test at the completion of all orientation sessions. The post-test includes questions on ways to report allegations.

The residents interviewed during the onsite visit were able to confirm receiving a handbook, an intake packet, and watching the PREA education video. The residents report that the information provided at intake and during orientation group was informative and outlined the reporting process and their rights under PREA. Some residents interviewed admitted that while they watched the video, they may not have fully engaged with the education process due to "PREA fatigue."

The auditor was able to verify residents' acknowledgement of receiving PREA information during intake and attending orientation group. The auditor also reviewed the session summary for the PREA orientation class where residents have to identify different elements learned from the sessions. The files also contained the orientation post-test.

During the tour of the facility, the auditor noted various posters in English and Spanish throughout the facility. The posters provided information to residents, visitors, and staff on how to report allegations and phone numbers to reporting agencies.

Review:

Policy 100:07

Resident intake packet

Resident handbook

Orientation PowerPoint

Resident PREA acknowledgement

PREA brochure

PREA posters (English and Spanish)

Interview with residents

Interview with cog specialist

115.234 Specialized training: Investigations

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:02 and P100:14 requires staff with administrative investigation responsibilities receive Specialized PREA investigation training prior to conducting an investigation. Training is required to be provided by a qualified provider using an approved curriculum that includes:

- Techniques for interviewing sex abuse victims
- Proper use of Miranda and Garity warnings
- Sexual abuse evidence collection in confinement settings
- Criteria and evidence required to substantiate a case for administrative action or prosecution referral

The auditor was provided the Sexual Assault Investigation Training curriculum used to train staff on administrative investigations. The Curriculum and training was provided by the Massachusetts Department of Corrections and includes:

- Defining PREA allegations
- Evidence protocol and forensic medical examinations
- Interviewing victims and suspected perpetrators
- Investigative outcomes
- Documentation
- Post allegation tracking and monitoring

The training was appropriate for the requirements of this standard. The PREA Coordinator and another staff member were trained on how to be an instructor for administrative investigator training. She facilitates training and refresher training for VOA staff using this curriculum.

During the onsite visit, the auditor interviewed both administrative investigators. The investigators explained the techniques they had learned from their training,

including conducting trauma-informed interviews, eliminating biases, evaluating evidence, and distinguishing between the preponderance of evidence and reasonable doubt. Since the facility operates under a private, non-profit agency, the rules of Garrity and Miranda do not apply. However, the investigators informed the auditor that, in cases involving staff allegations, the PREA Coordinator takes the lead in the investigation and refers the matter to the local police department if the allegation appears to be criminal in nature. The administrative investigation resumes either after the conclusion of the criminal investigation or with permission from the appropriate legal authority.

Review:

Policy 100:02

Policy 100:14

Administrative investigator training curriculum

Administrative investigator training certificates

Interview with PREA Coordinator

Interview with administrative investigators

115.235	Specialized training: Medical and mental health care
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	The facility does not employ or contract with medical or mental health practitioners. The PREA Coordinator reports that a community provider meets all residents' medical and mental health needs.
	Review:
	Interview with PREA Coordinator

115.241	Screening for risk of victimization and abusiveness
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	Policy P100:06 requires all VOAOHIN operated residential reentry facilities to assess all residents for risk of sexual victimization and abusiveness during intake, upon transfer from another facility, at 30-days after arrival, and as warranted thereafter.

The policy requires the assessment tool to be objective and consider, at a minimum, the following criteria:

- Whether the resident has a mental, physical, or developmental disability
- The age of the resident
- The physical build of the resident
- Whether the resident has previously been incarcerated
- Whether the resident's criminal history is exclusively nonviolent
- Whether the resident has prior convictions for sex offenses against an adult or child
- Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender non-conforming
- Whether the resident has previously experienced sexual victimization
- The resident's own perception of vulnerability
- Prior acts of sexual abuse, prior convictions for violent offenses, and history of prior institutional violence or sexual abuse

The policy does not allow for residents to be disciplined for refusing to answer, or for not disclosing complete information in response to questions asked.

Policy P100:15 states the program implements appropriate controls on the dissemination within the facility of responses to PREA Screening questions to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents.

The Clinical Supervisor reports that risk assessments are conducted upon a resident's intake to evaluate their risk and needs to housing, supervision, and program placement. She state that the assessor is trained to inform the residents that the assessment is to identify potential vulnerabilities or risk for victimization, as well as risks for perpetrating harm within the facility. The Clinical Supervisor reports that the results are private but are used to inform programming and housing decisions. She reports that she has a quality assurance process to ensure assessments are completed within the required time limits.

During the onsite visit, the auditor interviewed two case managers who provided insight into their process for conducting resident interviews during initial screenings, rescreenings, and information collection to ensure accurate risk classification. The case managers explained that they receive training on administering the risk assessment tool as part of their onboarding process. They review all available information prior to placement, alongside the resident's responses, to determine the resident's risk status. According to the case managers, most residents are familiar with the assessment process and rarely have questions. They also ensure residents are informed about the purpose of the assessment and who will have access to the information gathered.

The auditor was given a copy of the risk assessment instrument. The instrument meets the requirement of being objective and including all required criteria per this standard. The screening instrument uses a scoring system to assess the resident a

risk classification. Classification categories are:

- Known victim
- Potential victim
- Non-victim
- Known predator
- Potential predator
- Non-predator

Residents interviewed during the onsite visit confirmed receiving a PREA risk assessment as part of their intake process. The residents report that the assessment was explained to them, along with the confidentiality of the information provided during the assessment. Most residents were able to confirm having a second assessment completed at a later time during their stay. No resident reporting refusing to provide information during the assessment.

The Clinical Supervisor reports that all PREA risk assessments are completed within the SecurManage resident database system. The system is set up to allow or prevent access to risk assessments. The facility is able to prevent resident information to be accessed by unauthorized staff.

Review:

states:

Policy 100:06

Policy 100:15

Risk assessments

Interview with residents

Interview with case managers

Interview with Clinical Supervisor

Auditor Overall Determination: Meets Standard Auditor Discussion Policy P100:06 requires the facility to use risk screening information to ensure the safety of each resident and to inform housing, bed, work, education, and program assignments with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive. Policy P100:15 describes how the facility will use the screening information. It

- Lead Reentry Support Specialist will consider the assessed risk level when assigning residents to dorms and bed assignments; with the intention of keeping those at high risk of victimization separate from those at high risk for abusiveness
- When making decisions for resident assignments, the Program Director makes assignments that assure that residents at high risk of victimization are separated from residents at high risk of abusiveness
- Individualized determinations for resident assignments are made by the Program Director to ensure the safety of each resident

The case managers report that the information gathered from the risk assessment is used to develop an appropriate housing and program accommodations. Residents that assess has either vulnerable or abusive will have adjustments to housing or supervision to minimize risks for vulnerable populations. The facility has a dorm placement map that shows locations of residents identified as at increased risk of victimization and residents identified as at increased risk to abuse. The residents that were identified as at increased risk for victimization were in locations that were easily visible to staff- in front of the windows/door at the front of the dorm or under a security camera that gave staff at Control Desks a clear view of the resident.

Residents that inform the facility that they have a history of sexual victimization will be offered community mental health services. The case manager will assist residents in connecting with appropriate community mental health resources. Residents that sought mental health services were able to confirm the process to the auditor during the onsite visit.

Policy P100:15 declare that programs do not place lesbian, gay, bisexual, transgender, or intersex residents in dedicated facilities, units, or wings solely on the basis identification or status, unless such placement is in a dedicated facility unit or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting such residents.

The agency recognizes that residents that who identify as transgender or intersex are at greater risk of being sexually abused and therefore, the Program Director or designee will consider the following when determining housing and program assignments:

- Whether a placement would ensure the resident's health and safety, and whether the placement would present management or security problems, especially when determining whether to assign transgender or intersex resident to a facility or dorm for male or female residents
- The resident's own view with respect to his or her own safety
- The opportunity to shower separately from other residents

The facility is currently housing a transgender resident. The auditor interviewed the resident during the onsite visit. She states that all staff have treated her professionally and with respect. Staff were considered to her concerns and made

allowable accommodations, including providing a private time for showering. The resident reported feeling safe overall while in the facility, including in the shower and dorm. She reported that at times residents could make inappropriate comments concerning her lifestyle. She states that while negative, there was no outright hostility. The resident states that overall, the facility has been great in ensuring her safety and treating her fairly.

During the onsite visit, the auditor interviewed management, program, and operational staff to discuss their experiences working with residents who identify as lesbian, gay, bisexual, transgender, and/or intersex (LGBTI). Staff stated they have experience supporting residents in the LGBTI community and have received training on ensuring their safety within the facility. They also reported being informed about any necessary accommodations, including honoring residents' requested pronouns when they differ from those assigned at birth.

The facility provided the auditor with documentation showing accommodations made for vulnerable and transgender residents.

The facility does not have a dedicated unit for residents that identify as LGBTI. Residents that identify as LGBTI will be housed in a safe, appropriate dorm/bed where staff can have clear line of site view from the camera system. The auditor performed an internet search and confirmed that the facility is not under any consent decree, legal settlement, legal judgment.

The auditor interviewed any resident that identified as LGBTI during the onsite visit. The residents were questioned on any incidents of bullying, harassment, or discrimination. The residents report that at no time did they feel bullied, harassed, or discriminated against. All residents were complimentary of the staff and the efforts to provide a safe and secure environment. No resident reported being housed in a dorm or housing unit based on their gender identity or sexual preference.

Review:

Policy 100:06

Policy 100:15

Risk assessments

Facility tour

Resident progress notes

Interview with residents

Interview with case manager

Interview with Program Director

Interview with PREA Coordinator

115.251 Resident reporting

Auditor Overall Determination: Meets Standard

Auditor Discussion

VOAOHIN policy P100:16 ensures that residents have multiple internal and external ways to privately report allegations of sexual abuse, assault, harassment incidents. Residents are not restricted to reporting such allegations via the agency's complaint and grievance procedures. Residents are encouraged to report allegations of sexual assault, abuse, or harassment through the following established methods:

- The agency's toll-free hotline which is monitored by the PREA Coordinator
- The agency's email report link
- The State of Ohio's toll-free hotline
- The State of Indiana's toll-free hotline
- The State of Indiana's email report link
- Federal Bureau of Prison's toll-free hotline
- Verbally or in writing to any staff member, contractor, or volunteer

The PREA Coordinator also periodically checks the reporting options to ensure that residents can report allegations without impediment.

The facility provided the auditor with a resident handbook that each resident is given at intake. The handbook reviews the agency's zero tolerance policy for all forms of sexual abuse, sexual harassment, and retaliation. The handbook list the reporting procedures including the ability to report anonymously, verbally, or through a third party. Internal reporting methods include, speaking directly to any staff member, submitting a written or anonymous complaint, or using the VOA Reports Hotline (phone or email). External reporting methods include, contacting the Ohio Department of Rehabilitation and Correction hotline or email, calling the RAINN hotline, or contacting local law enforcement directly.

The auditor verified that the methods available to residents and staff were posted in various areas throughout the facility and listed in the resident handbook. Residents can use the computer in the housing units to email a report, or their own personal cell phone to report an allegation to the available hotline numbers. Residents can also speak directly to any staff member, including having a private meeting, or complete a grievance form to report an allegation.

During resident interviews, they report being providing reporting information at intake, during orientation, and again during case manager meetings. The residents reporting having access to reporting numbers through the posters throughout the facility and in the resident handbook. The residents state that most all have personal cell phones, and if they do not have a cell phone, the facility has a phone available to them in the computer lab that is not monitored by staff.

During the onsite visit, the auditor was able to see various posting in English and

Spanish informing the residents of the phone numbers, website address, and email address to internal and external reporting entities. The auditor tested both the toll-free hotline number and the email report link to ensure residents could use these options to report allegations.

Staff are informed through training, the employee handbook, and the staff PREA brochure their reporting responsibilities. They are required to immediately report allegations of sexual abuse and sexual harassment. Reports are to be treated with the strict confidentiality and shared only with authorized personnel. The staff report to the auditor that they have been trained on the reporting obligations and methods they have available to them to report allegations. The staff report being able to report directly to supervisors, documenting on an incident report, or reporting through the ethics and compliance hotline which ensures confidentiality and is available 24/7.

According to the employee handbook, staff, once aware of any behavior that is in violation of VOA's Professional Client/Staff Relationship policies, must immediately report such behavior to their immediate supervisor. Failure to report could implicate staff as complicit in the behavior and share in responsibility.

Review:

Policy 100:16

Employee handbook

Staff PREA brochure

Resident handbook

Resident PREA brochure

PREA posters (English and Spanish)

Agency website

Interview with residents

Interview with staff

115.252	Exhaustion of administrative remedies
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	While the agency does not restrict residents to reporting allegations through the facility's grievance procedure, the agency does have a policy regarding grievances. Policy P100:16 prohibits the facility from imposing a time limit on when a resident

may submit a grievance regarding an allegation of sexual abuse. The facility also may not require a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse or sexual harassment, and ensures that a resident who submits a grievance alleging sexual abuse, assault, or harassment have to submit the grievance to a staff member who is the subject of the grievance.

Policy states the facility has ninety-days within the initial filing to issue a decision on the grievance. Should the facility need an extension of time to respond, the facility shall notify the resident in writing of such extension. The extension time shall not exceed seventy-days. Should the resident not receive a response in the allotted time, including any properly notice extension, the resident may consider the absence of a response to be a denial.

The policy allows for third parties, including fellow residents, staff members, family, members, attorneys, and outside advocates, to assist resident in filing request for administrative remedies relating to allegations of sexual abuse, and will also be permitted to file such request on behalf of residents. However, the alleged victim must agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.

If an allegation alleges fear of substantial risk of imminent sexual abuse, the policy requires the agency to immediately forward the grievance to a level of review at which immediate corrective action may be taken. The initial response will be given within forty-eight hours and a final decision within five calendar days. The facility will document the action taken in response to the emergency grievance.

The grievance procedure is given to the residents through the resident handbook. The resident handbook states:

- Residents are encouraged to use pro-social skills in resolving concerns or complaints
- Residents have a right to due process in filing a complaint or grievance
- No resident will be harassment nor will punitive action be taken for filing a complaint or grievance
- · Residents can obtain a complaint form from any staff member
- All complaints or grievances must use this form
- Complaints or grievances for sexual abuse can be filed at any time, regardless of when the incident occurred
- The resident will be provided with an Acknowledgment of Complaint within three business days
- Review with the resident the outcome of the complaint within 10 calendar days of receipt of the complaint
- If a resident does not wish to write a complaint or grievance, they can verbally report the issue to staff and request the staff member write the complaint

- Third-parties such as fellow staff, family members, attorneys, and outside advocates can assist in completing and submitting a complaint
- Residents may also call the complaint hotline at 614-253-6100 ext. 1535
- If a sexual abuse allegation complaint or grievance is filed in bad faith, the resident may be disciplined for the false report
- A resident can file a report with an outside regulatory agency (multiple outside agency addresses and phone numbers listed)

The auditor viewed signed acknowledgments of receiving a copy of the grievance policy, and confirmed by the residents during interviews.

Residents have the right to file grievances to address concerns regarding their treatment, program policies, or alleged mistreatment; however, the agency does not require residents to use the grievance system or any other informal process to file allegations of sexual abuse or sexual harassment.

Grievance forms can be found in a document holder that residents have free access, or from any staff member. Completed grievances are submitted to the Program Director or other designated staff member for review and investigation. In cases of grievances involving sexual abuse or harassment, residents can file complaints at any time, regardless of when the incident occurred. These grievances are given priority and referred to the PREA Coordinator so that an investigation can be initiated. All other grievances will be processed through the grievance system as described per policy. The Program Director will provide the resident with acknowledgment of complaint within three days, and the outcome reviewed with the resident within 10 business days.

Residents are also provided with information to file grievances with external agencies, such as the Ohio Civil Rights Commission or other regulatory bodies.

During the onsite visit, all residents interviewed were asked about their knowledge and use of the facility's grievance system. Residents reported learning about the grievance policy during the orientation group, with written instructions also provided in the resident handbook. Most residents stated they had not used the grievance system, citing their experiences with similar systems in the prison setting. Instead, they expressed feeling comfortable reporting issues directly to their case manager or the Program Director. Three residents who had submitted grievances unrelated to PREA shared that the Program Director responded to their concerns within 1-2 days, and all were satisfied with the resolution.

No resident has reported being in fear of being at risk of imminent sexual abuse. The PREA Coordinator and Program Director report that should the facility receive a report of a resident being at risk of imminent sexual abuse, the facility would immediately initiate protective measures. They report that these measures would take place immediately, without delay. They report that after the safety of the resident was secure, management would assess the situation and determine a response appropriate to the situation and provided long term solutions. The PREA Coordinator reports that protection measures taken would be documented in the

Unusual Incident Report.

Policy allows for any resident who files a grievance in bad faith or make false allegations to be subject to disciplinary actions. The Program Director reports no resident has been disciplined for a bad faith or false allegation. The system as designed ensures residents can report legitimate concerns without fear of reprisal.

Review:

Policy 100:16

Resident handbook

Orientation group curriculum

Resident acknowledgments

Interviews with residents

Interview with Program Director

Interview with PREA Coordinator

115.253 Resident access to outside confidential support services

Auditor Overall Determination: Meets Standard

Auditor Discussion

VOAOHIN policy P100:07 requires the residents with access to outside victims' advocates for emotional support services related to sexual abuse by giving residents mailing address and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations, and by enabling reasonable communication between residents and these organizations. The facility is required to inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.

Residents are educated on the availability of external emotional supportive services during orientation and through materials posted in common areas. The resident handbook provides detailed information on how to access these services, including emergency procedures and contact numbers. During orientation and meetings with program staff, residents are assured confidentiality when accessing these services. Residents have the ability to have personal cell phones or use a facility phone that is not monitored in order to contact these agencies without fear of reprisal or breach of privacy.

The facility will use the services of the YWCA Rape Crisis Center for residents who

need confidential emotional supportive services. The YWCA provides services that include advocacy and support. The Center allows the facility to use their address and 24-hour crisis line for their residents. The available services are listed on their website (https://www.ywcanwo.org/what-were-doing/sexual-assault-services/).

The agreed upon services include:

- Free, confidential hotline support
- Use of YWCA's address for advocate support
- Support groups
- Advocate accompaniment to hospital, during police interviews, and court proceedings
- STI testing
- Crisis intervention
- Referrals

In addition to the information provided in the PREA brochure distributed to residents, the facility has advocacy posters displayed in prominent locations throughout the building. These posters, available in both English and Spanish, include essential contact information for local, state, and national rape crisis agencies.

During the onsite visit, all interviewed residents confirmed receiving PREA emotional supportive and rape crisis contact information. The information on how to access these agencies ensure residents are free to care and advocacy in a supportive and confidential manner.

*The national rape crisis advocacy organization, RAINN, does not keep record of calls into the center. All calls are anonymous and callers are forwarded to their local rape crisis agency.

Review:

Policy 100:07

PREA brochure

PREA posters

Resident handbook

MOU with YWCA of Toledo

YWCA website

115.254	Third party reporting
	Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:11 requires the facility to distribute public information on how to report sexual abuse and harassment on behalf of a resident. The policy also states that should the facility receive a third-party report of incidents of sexual abuse, assault, or harassment occurred within the facility, the information will be immediately reported to the Program Director of the facility.

The auditor reviewed the agency website, https://www.voaohin.org/residential-reentry, and was able to see the posted information on how a third party can report an allegation.

The facility has posted in conspicuous places, including where visitors would frequent, notices on how a person can make a third party report of sexual abuse or sexual harassment on behalf of a resident. The poster includes:

- VOAOHIN Hotline- 855-297-1492
- DPCS Hotline 614-728-3399
- YWCA Hotline- 419-241-3235
- YWCA address- 1018 Jefferson Ave, Toledo, Oh 43604
- National Hotline R.A.I.N.N.- 800-656-4673
- VOAOHIN email- reportsline@voago.org
- Ohio Department of Corrections email-DRC.ReportSexualMisconduct@odrc.state.oh.us

The auditor noted the various locations of reporting posters, including public locations during the facility tour.

The facility did not have any third party reports during the past twelve months.

Review:

Policy 100:11

Agency website

Facility posters

Outside hotline number

VOAOHIN hotline number

Investigation report

115.261	Staff and agency reporting duties
	Auditor Overall Determination: Meets Standard
	Auditor Discussion

Policy P100:11 states that staff must report any knowledge of an incident of sexual assault, abuse, harassment, or retaliation to the Program Director of their facility immediately. The Program Director will then report the incident to the PREA Coordinator immediately. If the incident involves the Program Director, staff must report the incident to the Senior Vice President of Reentry Programs, who is then responsible for conveying the report to the PREA Coordinator. Alternatively, staff may report allegations or suspicions directly to the PREA Coordinator or a trained PREA investigator within the agency. The policy states that staff will not reveal information related to such reports except to the extent necessary to make treatment, investigation, and other security and management decisions.

The employees are trained during onboarding and receive this information in the employee handbook. Staff at VOA are expected to maintain professional and compassionate relationships with residents, avoiding any personal or social associations. Prohibited conduct includes:

- Displaying favoritism or preferential treatment of certain residents
- Engaging in business relationships with residents and their families
- · Accepting or giving gifts, favors, or services to/from residents
- Providing personal contact information to residents
- · Interacting with residents outside the program
- Sponsoring residents in recovery programs

Specifically related to sexual abuse and sexual harassment, the handbook states that sexual relationships or harassment involving residents are strictly prohibited, and that employees must safeguard the integrity of the agency maintaining professional boundaries. Employees are responsible for reporting suspected violations to supervisory personnel immediately. Failure to report misconduct can carry serious consequences, including termination.

Employee files contained signed acknowledgments of receiving the following information:

- Client confidentiality
- Code of ethics
- VOA culture
- Employee handbook
- PREA training, including reporting requirements
- PREA zero tolerance policies

Staff report that they are required to immediately report any allegations of sexual abuse, sexual harassment, or retaliation to the Program Director, their supervisor, or other authorized staff. They report that they can report privately through a detailed report of the incident on an Unusual Incident Form, or they can report through the ethics and compliance hotline. The staff state that VOA has zero tolerance for sexual misconduct, and failure to report or act on suspected incidents may result in disciplinary action up to and including termination.

The staff are informed to have a victim centered approach where the victim's perception is more important than the abusers intent. They are trained to address things that include inappropriate humor, explicit jokes, physical displays of affection, or unnecessary touching, and that harassment by non-employees, such as contractors and volunteers, is also subject to the same scrutiny as employees.

The facility had one allegation reported to staff, who informed the Program Director immediately.

The facility does not accept residents that are under the age of eighteen and therefore does not have a duty to report to child protective services. However, this policy does require that the PREA Coordinator report all allegations to the designated state or local services agency should the victim be under the age of eighteen or a vulnerable adult.

No allegations were made from, on the behalf of, or against anyone that would be identified as a youthful offender or vulnerable adult.

Review:

Policy 100:11

Employee files

Employee handbook

Investigation report

Interview with staff

Interview with Program Director

115.262 Agency protection duties

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:12 states that the agency has procedures in place to protect at risk residents from sexual abuse and prevent retaliation against residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations. The protection measures include, but are not limited to, dorm moves, facility reassignments, and close observation of alleged victim or perpetrator.

The PREA Coordinator reports that should the allegation be against a staff member, the agency practice is to place the staff member on administrative leave. As far as protection methods used for residents, the Coordinator states that the type of protection will depend upon the situation. She states that should the allegation be

against a staff member, the agency practice is to place the staff member on administrative leave. If the allegation is against another resident, the facility has the ability to move the resident to another dorm, or if appropriate and allowable by the parent agency, place the resident victim on home confinement. The parent agency also has the ability to remove the resident from the program if necessary.

Staff report that they have been trained to recognize the signs of abuse and harassment, such as withdrawal from social activities, changes in behavior, or frequent requests for health care. RSS staff state that they are required to make rounds of the facility on a constant but irregular schedule. They make frequent observations of facility areas, especially blind spot areas, to prevent abuse and harassment.

Several staff report that incidents of bullying or harassment can lead to a change in a resident's housing assignment. Residents can also request a reassignment if they feel unsafe or if harassment is reported. RSS staff were able to recount incidents when residents were separated to ensure immediate safety. Residents can be placed in a temporary space until facility leadership can review the incident. Reassigning residents to different dorms or housing units to prevent further interaction or reduce tension may be necessary.

Residents are encouraged to report concerns about their safety or interactions. During interviews, they report to the auditor that they feel safe while in the facility, and that the visibility and availability of staff contribute to their sense of security.

While the facility had two allegations in the past twelve months, the facility has not received a report that any resident was at risk for imminent abuse.

Review:

Policy 100:12

Investigation reports

Interview with staff

Interview with residents

Interview with PREA Coordinator

115.263	Reporting to other confinement facilities
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	Policy P100:11 has a procedure for reporting to other confinement facilities.

- Upon receiving an allegation that a resident was sexually abused while confined at another facility, the staff will notify the Program Director
- The Program Director will notify the head of the facility or appropriate office of the agency when the alleged abuse occurred
- The notification will be provided as soon as possible, but no later than 72 hours after receiving the allegation
- The agency will document that it has provided such notification
- Should the facility receive an allegation from another confinement facility about a former resident, the resident will conduct an investigation into the allegation

The facility has not received an allegation from another facility. The PREA Coordinator reports, that if the facility receives an allegation that a former resident reports an allegation of sexual abuse or sexual harassment while at another confinement facility, the allegation will be immediately investigated.

The facility received one allegation reported at intake that a resident was abused while being housed at another facility during this audit cycle. The facility director emailed the warden of that facility concerning the allegation and made an offer to assist in any investigation. The notification was made the same day the report was made.

Review:

Policy 100:11

Email to warden at North Central Correctional Complex

Interview with PREA Coordinator

115.264 Staff first responder duties

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:11 requires Program Directors to ensure that their facility has a written Response Plan and Evidence Protocol in place, which is updated as necessary and approved by the agency PREA Coordinator. The plan must include provision for the following:

- Separating the alleged victim and abuser
- Preserving and protecting any crime scene until appropriate steps can be taken by local law enforcement to collect any evidence
- If the abuse occurred within a time period that still allows for the collection of physical evidence, staff request/ensure that the victim and abuser not

take any actions that could destroy physical evidence including washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating

• If the first staff member is not a Resident Supervisor, the staff shall notify the Resident Supervisor on duty

The facility provided the auditor with a copy of the facility's Response Plan and Evidence Protocol. The specific facility protocol includes:

- Separate the alleged victim and abuser. Locations include the group rooms, cafeteria, conference room, or the staff office hallway. All would be easily under staff supervision until law enforcement arrived, if needed
- Preserve and protect any crime scene until the appropriate steps can be taken to collect any evidence by law enforcement
- If the abuse occurred within a time period that still allowed for the collection of physical evidence, request the alleged victim not take any action that could destroy physical evidence including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating
- Report the incident to the Program Director
- If the Program Director is unavailable, report the incident to the on call manager. The supervisor who received the report will call the local police department to refer the incident for investigation
 - Director will document the referral for investigation to the local law enforcement agencies
 - Director will follow up with the local police department to obtain the outcome of their investigation
 - Supervisor who received the report will convey the incident report to the PREA Coordinator

All facility staff are trained on first responder duties (security and non-security staff). The duties are reviewed during onboarding training and reviewed during staff meetings. The auditor was provided training curriculum and course completion records.

Once an allegation is reported, the staff first responder is required to document their actions on an Unusual Incident Report. This report documents how the victim and alleged abuser were separated, if the scene was secure for law enforcement officers, if the victim was offered victim advocate/rape crisis services, and if a SANE/ SAFE was contacted for medical attention.

The facility has not had an allegation of sexual abuse or sexual harassment during this audit cycle that required protection of a crime scene or calls to medical personnel.

Review:

Policy 100:11

Response Plan and Evidence Protocol

Training curriculum

Course completion records

Interview with staff

Investigation reports

Staff interviews

115.265	Coordinated response
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	Policy P100:11 requires the facility to have a plan in place to coordinate actions taken by staff first responders, medical and mental health practitioners, investigators, and agency leadership in response to reported incident of sexual assault, abuse, or harassment. The facility posts its Coordinated Response Plan and Evidence Protocol in all staff control post. The states that:
	 Staff will immediately implement first responder duties (see standard 115.264) Report the incident to the local police department and state or local service agencies as appropriate to refer the incident for investigation Offer the victim access to a forensic medical examination If the resident request, provide a victim advocate from the rape crisis center but if none are available, contact the qualified staff member to perform emotional support duties The victim advocate will accompany and support the victim through the forensic medical examination process and investigatory interviews, and will provide emotional support, crisis intervention, information and referrals Document all activities Monitor resident for ninety days following the report
	During staff interviews, staff were able to tell the location of the Response Plan and Evidence Protocol. The plan outlines what each member of the response plan is supposed to do or call. Near the computer at each post desk are the phone numbers of members of the coordinated response team.
	Review:
	Policy 100:11
	Response Plan and Evidence Protocol

115.266	Preservation of ability to protect residents from contact with abusers
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	N/A: The PREA Coordinator reports that the agency does not have a union and does not enter into contracts with its employees. The agency is an "at will" employer.
	Employees are notified of the "at will" status in the employee handbook.
	Review:
	Interview with PREA Coordinator
	Employee handbook

115.267	Agency protection against retaliation
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	VOAOHIN policy P100:12 states the facility will have procedures in place to protect all resident and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff. The facility does this by:
	 Use multiple protection measures such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional supportive services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations For at least ninety days following a report of sexual abuse, assigned staff will monitor the conduct and treatment of resident or staff who reported the sexual abuse and of residents who were reported to have suffered sexual abuse, to see if there are changes that may suggest possible retaliation by residents or staff shall act promptly to remedy any such retaliation
	The Program Director states that several staff are responsible for retaliation monitoring. The person being monitored will meet with the designated staff member once a week in a private setting to ensure the resident or staff member is not receiving any retaliation for reporting an allegation or cooperating with an investigation. The PREA Coordinator states that should the person being monitored be a resident, then the once a week monitoring visits will also include status checks.

Status checks include monitoring:

- Disciplinary report
- Housing or program changes
- Negative performance reviews
- Staff reassignments

The facility had one substantiated allegation of sexual harassment during the past twelve months. The resident met with his case manager regularly and did not report any instances of retaliation.

The facility provided the auditor with a copy of the Retaliation Monitoring Form. The form includes:

- Date monitoring begins/ends
- Type of monitoring
- · Staff assigned to monitor
- Who's being monitor (resident or staff)
- Reason for monitoring (victim, witness, cooperation w/ investigation)
- Comments
- Weekly meetings and status check remarks (13 weeks)
- Results from monitoring (no retaliation, retaliation found [address and protection measures], end monitoring [unfounded or resident left program], extend monitoring

The staff report that if a resident has been identified as needing increased monitoring, they will ensure that a staff members will have increased "eyes" on the resident, have verbal check-ins, and document any concerns.

The policy allows for the retaliation monitoring to end if the allegation is determined to be unfounded.

Review:

Policy 100:12

Investigation report

Retaliation monitoring form

Interview with staff

Interview with Program Director

Interview with PREA Coordinator

115.271	Criminal and administrative agency investigations
	Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:14 requires an administrative and/or criminal investigation are completed for all allegations of sexual assault, abuse, and harassment in VOAOHIN residential reentry facilities. The agency is to ensure that investigations are conducted by properly trained individuals or local law enforcement for allegations that are criminal in nature. The policy requires agency administrative investigators to:

- Gather and preserve direct and circumstantial evidence
- Collect physical and electronic data
- Interview alleged victims, suspected perpetrators, and witnesses
- Review prior complaints and reports of sexual abuse and/or sexual harassment involving the suspected perpetrator
- Document the investigation in a written report

Should there also be a criminal investigation, the policy requires the facility to:

- Provide the local law enforcement with all requested documentation and evidence to the best of its ability for the event being investigated
- The Program Director will be responsible for keeping records of these referrals and the outcomes of police investigations
- Document referral and outcome data in the annual report, compiled by the PREA Coordinator

The auditor was able to review the report form for administrative investigations. The report includes:

- Date and time of incident
- · Date incident was reported
- Type of allegation
- Alleged victim's name
- Alleged perpetrator's name
- Alleged perpetrator's status (resident or staff)
- How allegation was reported
- Evidence collected
- Witnesses name
- Statements
- Law enforcement referral
- Victim advocate or emotional support referral
- Forensic medical exam
- Separation from abuser
- Allegation determination
- Resident notification of determination
- SART referral
- 90-day retaliation monitoring

The auditor reviewed investigation reports from the allegations during the past audit cycle. Please see standard 115.222 for a summary of the investigations.

The auditor interviewed the PREA Coordinator during the onsite visit. The PREA Coordinator or agency investigators lead investigations involving staff members. Facility investigators handle cases involving residents and consult with the PREA Coordinator as needed. All investigators are trained in trauma-informed approaches, credibility assessments, and evidence evaluation. The investigators emphasize the importance of not relying solely on a residents' status to determine credibility.

The administrative investigators report that allegations are administratively investigated within 24 hours of receipt. The process includes interviews with victims, witnesses, and a review of collateral evidence such as surveillance footage. Investigators prioritize collection of information, such as interview statements and electronic monitoring data, to corroborate allegations and assess credibility. They report that for potentially criminal incidents, local law enforcement is contacted. Law enforcement and medical personnel are responsible for the collection of physical evidence and DNA. The facility will facilitate evidence preservation and assist in the investigation as directed by the legal authorities.

The PREA Coordinator reports that the facility is prohibited from using polygraph examinations or other truth-telling devices as part of the investigative process. Investigations have three available outcomes: substantiated, unsubstantiated, or unfounded. Substantiated incidents are reviewed by the Sexual Abuse Response Team (SART), which assess whether procedural, environmental, or training improvements are needed. Allegations that appear to be criminal in nature will be referred to the City of Toledo police department for a criminal investigation. It is at the discretion of the police department to referral allegations for criminal prosecution. The Program Director or Assistant Director will maintain communication with the police department in order to remain informed on the progress of the investigation.

At the conclusion of an investigation, all relevant documentation is securely stored by the PREA Coordinator. Records are retained for the duration of the alleged abuser's incarceration or employment with the agency, plus five years. All information is stored securely on the agency's intranet and is accessible only to authorized staff.

The auditor was given documentation of staff administrative investigation training certificates. The training is appropriate to meet standard 115.231.

Review:

Policy 100:14

Administrative investigator training certificates

Investigation reports

PREA Coordinator interview
Administrative investigator interview
Agency website

115.272	Evidentiary standard for administrative investigations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	Policy P100:14 states that the administrative investigator will impose a standard of preponderance of evidence or a lower standard of proof when determining whether an allegation of sexual abuse or sexual harassment can be substantiated.
	Preponderance of evidence is measured at 51%.
	The auditor interviewed the facility's administrative investigators on the standard of proof used when making allegation determinations. All report using 51% as the measure to substantiate an allegation.
	The auditor reviewed the allegations from the past twelve months to verify the standard of proof used. All allegations were determined with that standard.
	Review:
	Policy 100:14
	Investigation reports
	Interview with PREA Coordinator

115.273	Reporting to residents
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	Agency policy P100:14 requires the assigned PREA investigator to inform residents of the outcome of the investigation, and document all notification or attempts to notify via the Resident Notification Form. If there was a criminal investigation, policy requires the facility to request all relevant information from the local police department and any other investigatory agency, and provide the information to the investigator so that the resident may be informed of the investigation outcome. The

obligation to report investigation outcomes ends when the alleged victim is released from the agency's custody.

Policy states that the notification for substantiated and unsubstantiated allegations will include:

- If the alleged staff member is no longer posted in the resident's facility
- If the alleged staff member is no longer employed with the agency
- If the agency learns that the alleged staff member has been indicted on a charge related to sexual abuse within the facility
- If the agency learns that the alleged staff member has been convicted on a charge related to sexual abuse within the facility
- If the alleged resident abuser has been indicted on a charge related to sexual abuse within the facility
- If the alleged resident abuser has been convicted on a charge related to sexual abuse within the facility

The facility provided the auditor with the Resident Notification Form that was used to inform the residents of the outcome of the investigation. The form included all required elements of this standard. The form provides the disposition of the investigation and, if substantiated, the outcome of the abuser. The facility had one allegation, and the notification was signed and dated by the resident.

The Program Director reports that she would be the person who completed the form, and would review the outcome with the resident.

Review:

Policy 100:14

Resident notification form

Interview with Program Director

115.276 Disciplinary sanctions for staff Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:13 states that staff who violate the agency policies against sexual abuse and sexual harassment are subject to disciplinary sanctions up to and including termination, and that termination is the presumptive disciplinary sanctions for staff who have engaged in sexual abuse. Disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than engaging in sexual abuse) are commensurate with the nature and circumstances of the act committed, the staff member's disciplinary history, and the sanctions imposed for

comparable offenses by other staff with similar histories. All terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, are reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies.

The agency outlines the disciplinary procedure in the employee handbook. The auditor was given a copy of the handbook for review. The handbook provides definitions of prohibited behavior, including fraternization and socializing with residents during and outside of work. Violations, whether through personal relationships, inappropriate behavior, or failure to report misconduct, can lead to disciplinary action up to and including termination. All staff are required to document receipt of the handbook and acknowledgement of understanding of the agency's zero tolerance policy. Acknowledgement of the agency's zero tolerance policy is done annually.

Staff state that they are trained to avoid actions are behaviors that could compromise their professional role or create a perception of favoritism or impropriety. Specific examples of training include responding to attempts by residents to develop personal relationships and identifying and avoiding situations that could lead to a breach of professional boundaries. Staff report that pre-existing relationships with residents must be reported to management within 24 hours, and unavoidable contact in the community should be treated strictly as business interactions. All staff report that violations of the agency's PREA policies are treated seriously and can lead to immediate termination of employment and potentially criminal charges if the violation involves misconduct criminal behavior.

Any staff member who loses clearance from FBOP will no longer be allowed to work in a position that brings them into contact with residents.

It is agency practice to place staff on administrative leave during the course of an investigation. Should the investigation determine that the staff member substantially committed an act of sexual abuse or sexual harassment, the agency will terminate employment or contract service.

The facility did not have an allegation of sexual abuse or sexual harassment against a staff member during the past twelve months.

Review:

Policy 100:13

Employee handbook

Zero tolerance acknowledgements

Investigation report

Interview with PREA Coordinator

Interview with staff
Interview with Program Director

Interview with PREA Coordinator

115.277 **Corrective action for contractors and volunteers** Auditor Overall Determination: Meets Standard **Auditor Discussion** Policy P100:13 states that VOAOHIN has disciplinary sanctions in place for staff, contractors, volunteers, and residents for violating agency sexual abuse and harassment policies. The policy prohibits contractors/volunteers who engaged in sexual abuse from contact with residents and will report behavior to law enforcement agencies, unless the activity was clearly not criminal, and to relevant licensing bodies. The agency will prohibit further contact with residents, in the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer. The facility had one allegation against a contractor during the past twelve months. The allegation was administrative investigated and determined to be substantiated. The contractor was prohibited from agency property, and ultimately terminated. Review: Policy 100:13 Investigation report

115.278	Disciplinary sanctions for residents
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
formal disciplinary process following an administrative engaged in resident-on-resident sexual abuse or har	Policy P100:13 states residents will be subject to disciplinary sanctions pursuant to a formal disciplinary process following an administrative finding that the resident engaged in resident-on-resident sexual abuse or harassment or following a criminal finding of guilt for resident-on-resident sexual abuse. The policy states:
	 Sanctions will be commensurate with the nature and circumstances of the abuse or harassment committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar

histories

- The disciplinary process will consider whether a resident's mental disabilities
 or mental illness contributed to his or her behavior when determining what
 type of sanction, if any, should be imposed. If the facility offers therapy,
 counseling, or other interventions designed to address and correct
 underlying reasons or motives for the abuse, the facility will consider
 whether to require the offending resident to participate in such interventions
 as a condition of access to programming or other benefits
- The agency may discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact
- For the purpose of disciplinary action, a report of sexual abuse or harassment make in good faith based upon a reasonable belief that the alleged conduct occurred will not constitute falsely reporting an incident or lying, even if the investigation does not establish evidence sufficient to substantiate an allegation
- Consensual sexual activity between residents, while prohibited by agency rules, does not constitute sexual abuse, unless coercion was used

The PREA Coordinator states that the facility does not offer therapy or counseling for residents who commit sexual abuse. Residents found to have substantially sexually abused another resident will be terminated from the program and returned to their parent agency. All other types of violations would be subject to discipline according to the progressive disciplinary policy laid out in the resident handbook.

The auditor interviewed both male and female residents during the onsite visit. The residents reporting receiving information on the disciplinary actions related to violations of the facility's policies on sexual abuse and sexual harassment. All residents stated that they would be terminated from the facility for "PREA."

The facility did not receive an allegation of resident-resident sexual abuse or sexual harassment during this audit cycle.

The auditor was able to view zero tolerance acknowledgements signed and dated by residents. The acknowledgement includes the statement:

 Because VOA takes every allegation seriously, reporting false allegations will also not be tolerated. For those residents who intentionally or maliciously report a false allegation, there can and will be disciplinary action to follow

The facility has not had an allegation of intentional or malicious false reports of sexual abuse or sexual harassment.

The resident handbook states:

 Volunteers of America maintains a zero tolerance policy for all forms of inappropriate sexual conduct. Residents are not to have physical contact of any kind with each other. This includes anywhere within the facility including the lobby area, during programming, or out in the community. Any of the above-mentioned actions being displayed is a clear violation of the fraternization/sexual harassment policy.

The facility provided the auditor with examples of disciplinary action taken against residents who sexually harassed staff and had consensual relationships with each other. The residents were disciplined according to agency policy.

Review:

Policy 100:13

Resident handbook

PREA acknowledgement

Incident reports

Investigation report

Interview with residents

Interview with Program Director

115.282 Access to emergency medical and mental health services

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:05 requires all VOAOHIN residential reentry facilities ensure that resident victims of sexual abuse will receive timely, unimpeded access to emergency medical treatment, crisis intervention services, and ongoing medical and mental health care. VOAOHIN ensures that the medical treatment services are provided to resident victims of sexual abuse without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

The services required to be provided include:

- Emergency medical treatment and crisis intervention services
- Information about and access to sexually transmitted infections prophylaxis and emergency contraception
- Medical and mental health evaluation and treatment
- Evaluation, treatment and follow-up services
- Treatment plans and referrals for continued care following their transfer to, or placement in other facilities, or their release from custody

- Case and services consistent with the community level of care
- Test for sexually transmitted infectious disease
- Pregnancy testing and comprehensive access to pregnancy related medical services (for VOAOHIN facilities that house female offenders)

The PREA Coordinator states that all medical and mental health services will be provided for by community providers. She states the scope of services, length of services, and types of services will be at the discretion of the medical or mental health provider and is at no cost to the resident.

The Program Director reports that clients needing mental health services will be directed to community partners including the Zepf Center. Medical services, including SANE services will be provided by St. Vincent Hospital, while Rape Crisis services will be provided by the YWCA Rape Crisis Center. While there are residents that have been offered services, no resident has been sexually abused or harassed while at the facility. The Program Director reports all services related to sexual abuse are free of charge.

The auditor reviewed the services provided by the hospital (see standard 115. 221) and the rape crisis center (see standard 115.221 and 115. 253) to ensure the services meet the requirements stated in policy.

The facility has not made a referral to a medical or mental health provider for services due to a sexual abuse incident during this audit cycle.

Review:

Policy 100:05

Interview with Program Director

Interview with PREA Coordinator

Investigation report

115.283

Ongoing medical and mental health care for sexual abuse victims and abusers

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy 100:05 states that the agency will ensure that resident victims of sexual abuse will receive timely, unimpeded access to emergency medical treatment, crisis intervention services, and ongoing medical and mental health care. The agency will ensure that medical treatment services are provided to resident victims of sexual abuse without financial cost and regardless of whether the victim names the abuser

or cooperates with any investigation arising out of the incident. This includes providing ongoing medical and mental health evaluation and, as appropriate treatment, to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility, including but not limited to:

- Follow-up services
- Treatment plans
- Referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody, when necessary

The policy calls for the facility to provide such victims with, or makes, appropriate referrals for medical and mental health services consistent with the community level of care. If pregnancy results from such abuse, resident victims will receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services. The facility will attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60-days of learning of such abuse history and offer treatment, when deemed appropriate by mental health practitioners.

All services provided to residents are from community providers (St. Vincent Hospital, YWCA Rape Crisis Center, and Zepf Center).

The policy requires the facility to offer a pregnancy test, and if pregnant, provide timely and comprehensive information about and timely access to all lawful pregnancy related medical services. Males that are sexually abused while in the facility will receive appropriate medical attention. All resident victims of sexual abuse will be offered to test for sexual transmitted infections as medically appropriate.

The facility provided the auditor with case notes that document residents receiving community mental health services for previous incidents of sexual victimization. The services were free of charge to these residents. The facility did not have an allegation of sexual abuse that required medical services, including testing for sexually transmitted infections.

The auditor was able to interview residents that requested services based on a history of sexual victimization. They report being able to receive counseling services from community mental health providers. The residents confirm that the services were provided to them free of charge.

The Program Director reports that that facility has not housed a known resident-onresident abuser. She states that should the facility become aware that a known abuser is being housed at the facility, the case manager will ensure the abuser is referred to an appropriate community provider.

Review:

Policy 100:05

Risk assessments

Interview with residents

Interview with case managers

Interview with Program Director

Interview with Supportive Services Manager

115.286 Sexual abuse incident reviews

Auditor Overall Determination: Meets Standard

Auditor Discussion

VOAOHIN policy P100:14 states a Sexual Abuse Review Team (SART) will conduct an incident review after every sexual abuse investigation, unless the allegations are determined to be unfounded. The review is required to take place within 30-days of the conclusion of the investigation. The SART members include the PREA Coordinator, Program Director, investigator(s), medical or mental health practitioners (when applicable), and any other staff member as needed.

The responsibilities of the SART include:

- Consider where the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse
- Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; or gang affiliation; or was motivated or otherwise caused by other group dynamics at the facility
- Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse
- Assess the adequacy of staffing levels in the area during different shifts
- Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff

The team will prepare a report of its findings and any recommendations for improvement. The report and recommendations will be forwarded to the Vice President of Residential Reentry Programs. The Program Director will ensure that the facility implements recommendations within thirty days after the SART publishes its findings.

The facility did provide the auditor with a copy of the SART review form. The report documents:

- Team members present for review
- Evidence collected
- Summary of incident
- Related past incidents
- Motivation for allegation
- Victim care
- Staff deficiencies
- Monitoring technology deficiencies
- Physical plan review
- Risk level re-screening
- Recommendations

The review team consists of the PREA Coordinator, Program Director, HR representative, Director of CQI, and the Senior VP of Residential Reentry Programs. The team will review summary of incident, previous reports, allegation motivation, victim care, policy and procedure review, staffing, facility vulnerabilities, and screening. The facility did not have an incident of sexual abuse during the past twelve months.

The Program Director has the responsibility to ensure all recommendations are implemented after approval from senior administrative leadership. The PREA Coordinator would address needs that would require policy and procedure changes, supplementing electronic monitoring, and staffing levels. The facility will document its implementation of the team's recommendations.

The Senior Vice President of Operations states that she is dedicated to compliance and invested in the success of the facility. She states that SART wants to be proactive in identifying trends/needs and will not only address needs to maintain compliance in individual facilities being reviewed due to a substantiated or unsubstantiated allegation, but those recommendations will be implemented in all VOA facilities if applicable.

The facility did not have an allegation of sexual abuse during the past twelve months.

Review:

Policy 100:14

SART review form

Investigation report

Interview with Program Director

Interview with PREA Coordinator

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:09 requires VOAOHIN to collect and maintain accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions. The facility's PREA compliance Manager is responsible for collecting the data for every allegation of sexual abuse or sexual harassment for each calendar year and report these numbers to the PREA coordinator.

The facility provided the auditor with the agency's data collection instrument. The information on the form is enough to complete the Survey of Sexual Violence conducted by the Department of Justice. The information includes definition of PREA sexual victimization (non-consensual sexual acts, abusive sexual contact, and sexual harassment) and staff sexual misconduct (sexual abuse, sexual harassment, and voyeurism); resident on resident sexual harassment and sexual abuse incidents and the outcome; and staff to resident sexual abuse and sexual harassment incident and the outcome.

The information on the form is aggregated and listed in the agency's annual PREA report. The report is posted on the agency's website, https://www.voaohin.org/wp-content/uploads/sites/9/2023/10/2022-PREA-A nnual-Report-Ohio-Indiana.pdf. The report contains the aggregated sexual abuse and sexual harassment allegation data from all VOAOHIN operated facilities.

2023 PREA Investigation Outcomes by Case Type:

- · Two substantiated resident resident sexual abuse
- Two substantiated resident resident sexual harassment
- One unsubstantiated resident resident sexual harassment
- Five substantiated staff resident sexual abuse
- · Eight substantiated staff resident sexual harassment
- One unsubstantiated staff resident sexual harassment
- · One unfounded staff resident sexual harassment

2023 PREA Incident Reports by Facility:

- CRRP Cincinnati Residential Reentry Program Two Investigations
- DRRP- Dayton Residential Reentry Program Eight Investigations
- MRRP Mansfield Residential Reentry Program Nine Investigations
- · TRRP Toledo Residential Reentry Program Zero Investigations
- · Hope Hall Evansville, Indiana Zero Investigations
- Brandon Hall Indianapolis, Indiana One Investigation

The PREA Coordinator reports that the agency has not received a request from the Department of Justice to provide this information.

Review:

Policy 100:09

Residential Reentry Program Allegation Report (2021, 2022, 2023)

Residential Reentry Program Data Collection 2023

Agency website

115.288 Data review for corrective action

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy P100:09 requires the PREA Coordinator and Senior Vice President of Program Operations, and Directors of Program Operations will review annual data collected and aggregated in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training to include:

- Identifying problem areas
- Tacking action on an ongoing basis
- Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole

The policy also requires the PREA Coordinator to include in the report a comparison of the current year's data and corrective actions with those from prior years, and provides an assessment of the agency's progress in addressing sexual abuse. The agency may redact specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility, but must indicate the nature of the material redacted. The annual report is not allowed to include personal identifiers of anyone involved in a PREA related incident. The report will be sent to the Chief Executive Officer for approval and published on the agency's website.

The auditor accessed the website and reviewed the agency's annual report. The report contains aggregated data on the number of reported allegations (facility specific and as a whole), identifying problem areas, and corrective actions, and the agency's progress in addressing sexual abuse.

The report contains the following assessment:

 Across all four Ohio residential reentry programs, Volunteers of America Ohio & Indiana (VOAOHIN) served 2257 residents in CY2023. VOAOHIN served 403 more residents in Ohio during CY2023 than in CY2022. Indiana residential

- reentry programs served a total of 445 residents in CY2023, 89 less than in CY2022. The number of reported PREA incidents (n=20) is not disproportionate to the number of residents served in a twelve-month period, however it was a decrease in total cases from CY2022.
- In review of the aggregated data from CY2023, reports included both resident-to-resident incidents and staff-to-resident incidents, with a higher total number of staff involved cases. Staff across programs would benefit from additional training related to understanding sexual harassment within the PREA definitions, as well as continued training on interpersonal communication and boundaries with residents. Training should include all staff, contractors, and volunteers. Additional training should target specifically the staff who have the most consistent contact with residents. Additional staff guidance is available and annual required trainings are assigned through Relias for all staff. In addition to the Relias training, an effort will be made to increase the number of in person live PREA trainings available to ensure staff competency
- During CY 2023 Volunteers of America has continued to ensure monitoring technology is kept up to date and in working order. Remote site surveillance and improved environmental compliance are benefits to these technologies. Hope Hall, Evansville, had some major advances and now has a total of 42 cameras (previously only 12 total). Hope Hall also added an additional control office that allows for med distribution and other security needs. They also added a new 1-way mirror window looking out towards both control offices as well as the pat down area. There are plans in CY2024 to continue updating cameras and security systems at the residential reentry facilities.
- There was a training opportunity for PREA investigators in May of CY2023.
 Additional investigators were needed to cover both states. Eleven additional staff members were trained at that time. There are currently 25 PREA investigators across both states to begin CY2024. Continued PREA training for all staff will be offered in the upcoming year. The agency has one PREA Coordinator serving both states. Additionally, there are PREA Compliance Managers to help ensure our residential reentry programs are meeting all standards.

Corrective Action and Problem Areas:

- Continued annual review and revision of agency policy and procedure
- Selection and training of additional investigators and trainers, to cover all program site locations
- Selection and training of additional victim advocates at all locations
- Training for all staff on communication and boundaries via the Relias online training system, with the addition of live trainings when needed.
- Continued review of PREA Training modules assigned to all staff in the Relias online training system
- Training review for all modules required for Contractors and Volunteers
- Additional training, specifically for staff completing intake tasks and case

managers, targeting importance of use of screening, including dorm/bed assignments and increased monitoring of vulnerable individuals

 Additional training for all site leadership on best practice and remaining audit ready at all times to ensure resident and facility safety

The annual report is completed by the agency PREA Coordinator, and reviewed and approved by the agency Chief Executive Officer. The information in the report did not contain any personal identifying information that would need to be redacted in order to protect the safety of the residents, staff, or facility.

Review:

Policy 100:09

Agency website

2023 Annual Report

Interview with PREA Coordinator

115.289 Data storage, publication, and destruction

Auditor Overall Determination: Meets Standard

Auditor Discussion

Policy 100:09 requires the agency ensures that data collected pursuant to standard 115.87 is aggregated at least annually and made available to the public through the agency's website. The information in the report will not contain any information that would present a clear and specific threat to the safety and security of the facility, and will indicate the nature of any redacted material. The collected data is to be securely retained for at least ten years after the date of the initial collection, unless Federal, State, or local law requires otherwise. This includes electronic copies of all investigation reports and related documentation, annual report data, and tracking documents and outcome measures. The policy identifies the PREA coordinator as the person responsible for ensuring the documentation is retained for at least ten years.

The PREA coordinator states that each facility Program Director will provide the required information to the auditor, and she collects and retains control of the information. She states that she is required to keep the information for ten years. The coordinator states that the information is digitally stored on an encrypted database that only specific, qualified executive staff members have access. She develops an annual report based on the information and make the information available to the public through the agency website.

The annual report can be found at: https://www.voaohin.org/wp-content/uploads/

sites/9/2023/10/2022-PREA-A nnual-Report-Ohio-Indiana.pdf.

The auditor did not view any information in the report that could jeopardize the safety and security of the facility, nor was there any personal identifying information contained in the report.

Review:

Policy 100:09

2023 PREA Annual report

Agency website

Interview with PREA Coordinator

115.401 Frequency and scope of audits

Auditor Overall Determination: Meets Standard

Auditor Discussion

The agency post all final audit reports of each of its facilities on the agency website, https://www.voaohin.org/residential-reentry. The auditor reviewed the agency's website to confirm that the agency conducts audits one-third (1/3) of its facility each year during a three-year audit cycle. This is the first facility of year three, with the last facility scheduled to be audited in April 2026.

The auditor was given full access to the facility during the onsite visit. The PREA Coordinator, Program Director, and Quality Improvement Manager escorted the auditor around the facility and opened every door for the auditor. The auditor viewed all housing units, dorm rooms, classrooms, group rooms, recreation areas, dining hall, kitchen, staff offices, control center, administrative areas, bathrooms, and maintenance areas. The facility provided the auditor with a private room in order to conduct staff and resident interviews. The PREA Coordinator provided the auditor with agency and facility documentation prior to the onsite visit through a flash dive mailed to the auditor. The auditor was also provided additional information as requested during the onsite visit.

The auditor was able to review additional documentation, including electronic documentation, during the onsite visit. The auditor review resident files and staff files for additional information and confirmation of reported information.

Appropriate notices were posted in conspicuous areas throughout the facility. These areas include high traffic areas for resident, staff, and visitors. The PREA Coordinator sent photographic proof of the notices being posted approximately six weeks prior to the onsite visit. No staff or resident sent confidential correspondence to the auditor prior to the onsite visit or during the onsite visit.

After the onsite visit, the PREA Coordinator received a report from a resident that she wanted to speak to the PREA lady. The PREA Coordinator was able to address the resident's concern and relay the information to the PREA auditor.

Auditor Overall Determination: Meets Standard Auditor Discussion The agency has published on its agency website, https://www.voaohin.org/residential-reentry, the final audit report for all VOA operated facilities in both Ohio and Indiana. The final report for Brandon Hall Residential Reentry Program is currently posted. The auditor reviewed the agency's website and verified that the final audit report for all facilities were posted. This is year two of the current audit cycle. This audit completes four of the six facility audits. The facility has a total of six facilities and will have two audits conducted each audit year. The PREA Coordinator states that she understands the audit requirements of having 1/3 of its facilities during each year of the three-year audit cycle. She also understands the requirement of posting all final audit reports on the agency's Review:

Agency website

Interview with PREA Coordinator

Appendix: Provision Findings		
115.211 (a)	Zero tolerance of sexual abuse and sexual harassment; PREA coordinator	
	Does the agency have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment?	yes
	Does the written policy outline the agency's approach to preventing, detecting, and responding to sexual abuse and sexual harassment?	yes
115.211 (b)	Zero tolerance of sexual abuse and sexual harassment coordinator	nt; PREA
	Has the agency employed or designated an agency-wide PREA Coordinator?	yes
	Is the PREA Coordinator position in the upper-level of the agency hierarchy?	yes
	Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its community confinement facilities?	yes
115.212 (a)	Contracting with other entities for the confinement o	f residents
	If this agency is public and it contracts for the confinement of its residents with private agencies or other entities, including other government agencies, has the agency included the entity's obligation to adopt and comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.)	na
115.212 (b)	Contracting with other entities for the confinement of	f residents
	Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.)	na
115.212 (c)	Contracting with other entities for the confinement o	f residents
	If the agency has entered into a contract with an entity that fails to comply with the PREA standards, did the agency do so only in	na

	emergency circumstances after making all reasonable attempts to find a PREA compliant private agency or other entity to confine residents? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.)	
	In such a case, does the agency document its unsuccessful attempts to find an entity in compliance with the standards? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.)	na
115.213 (a)	Supervision and monitoring	
	Does the facility have a documented staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring to protect residents against sexual abuse?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The physical layout of each facility?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The composition of the resident population?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The prevalence of substantiated and unsubstantiated incidents of sexual abuse?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any other relevant factors?	yes
115.213 (b)	Supervision and monitoring	
	In circumstances where the staffing plan is not complied with, does the facility document and justify all deviations from the plan? (NA if no deviations from staffing plan.)	na
115.213 (c)	Supervision and monitoring	
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the staffing plan established pursuant to paragraph (a) of this section?	yes
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to prevailing	yes

	<u></u>	
	staffing patterns?	
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies?	yes
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the resources the facility has available to commit to ensure adequate staffing levels?	yes
115.215 (a)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from conducting any cross-gender strip searches or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?	yes
115.215 (b)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from conducting cross-gender pat- down searches of female residents, except in exigent circumstances? (N/A if the facility does not have female inmates.)	yes
	Does the facility always refrain from restricting female residents' access to regularly available programming or other outside opportunities in order to comply with this provision? (N/A if the facility does not have female inmates.)	yes
115.215 (c)	Limits to cross-gender viewing and searches	
	Does the facility document all cross-gender strip searches and cross-gender visual body cavity searches?	yes
	Does the facility document all cross-gender pat-down searches of female residents?	yes
115.215 (d)	Limits to cross-gender viewing and searches	
	Does the facility have policies that enable residents to shower, perform bodily functions, and change clothing without non-medical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks?	yes
	Does the facility have procedures that enable residents to shower,	yes
	-	1

	perform bodily functions, and change clothing without non- medical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks?	
	Does the facility require staff of the opposite gender to announce their presence when entering an area where residents are likely to be showering, performing bodily functions, or changing clothing?	yes
115.215 (e)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status?	yes
	If the resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner?	yes
115.215 (f)	Limits to cross-gender viewing and searches	
	Does the facility/agency train security staff in how to conduct cross-gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?	yes
	Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?	yes
115.216 (a)	Residents with disabilities and residents who are lim English proficient	ited
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing?	yes
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision?	yes

115.216 (b)	Residents with disabilities and residents who are lim English proficient	ited
	Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Who are blind or have low vision?	yes
	Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have limited reading skills?	yes
	Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities?	yes
	Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?	yes
	Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing?	yes
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other (if "other," please explain in overall determination notes.)	yes
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities?	yes
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities?	yes
	Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities?	yes

	Does the agency take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to residents who are limited English proficient?	yes
	Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?	yes
115.216 (c)	Residents with disabilities and residents who are limental English proficient	ited
	Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.264, or the investigation of the resident's allegations?	yes
115.217 (a)	Hiring and promotion decisions	
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?	yes
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?	yes
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the two questions immediately above?	yes
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?	yes
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of	yes

	force, or coercion, or if the victim did not consent or was unable to consent or refuse?	
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the two questions immediately above?	yes
115.217 (b)	Hiring and promotion decisions	
	Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone who may have contact with residents?	yes
	Does the agency consider any incidents of sexual harassment in determining to enlist the services of any contractor who may have contact with residents?	yes
115.217 (c)	Hiring and promotion decisions	
	Before hiring new employees who may have contact with residents, does the agency: Perform a criminal background records check?	yes
	Before hiring new employees who may have contact with residents, does the agency, consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse?	yes
115.217 (d)	Hiring and promotion decisions	
	Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with residents?	yes
115.217 (e)	Hiring and promotion decisions	
	Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees?	yes
115.217	Hiring and promotion decisions	

(f)		
	Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions?	yes
	Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees?	yes
	Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct?	yes
115.217 (g)	Hiring and promotion decisions	
	Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination?	yes
115.217 (h)	Hiring and promotion decisions	
	Does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.)	yes
115.218 (a)	Upgrades to facilities and technology	
	If the agency designed or acquired any new facility or planned any substantial expansion or modification of existing facilities, did the agency consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not acquired a new facility or made a substantial expansion to existing facilities since August 20, 2012 or since the last PREA audit, whichever is later.)	na
115.218 (b)	Upgrades to facilities and technology	
	If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the	na

	agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated any video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012 or since the last PREA audit, whichever is later.)	
115.221 (a)	Evidence protocol and forensic medical examinations	
	If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	yes
115.221 (b)	Evidence protocol and forensic medical examinations	
	Is this protocol developmentally appropriate for youth where applicable? (NA if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	yes
	Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/ Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (NA if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	yes
115.221 (c)	Evidence protocol and forensic medical examinations	
	Does the agency offer all victims of sexual abuse access to forensic medical examinations, whether on-site or at an outside facility, without financial cost, where evidentiarily or medically appropriate?	yes
	Are such examinations performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible?	yes
	If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)?	yes

	Has the agency documented its efforts to provide SAFEs or SANEs?	yes
115.221 (d)	Evidence protocol and forensic medical examinations	
	Does the agency attempt to make available to the victim a victim advocate from a rape crisis center?	yes
	If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member?	yes
	Has the agency documented its efforts to secure services from rape crisis centers?	yes
115.221 (e)	Evidence protocol and forensic medical examinations	
	As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews?	yes
	As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals?	yes
115.221 (f)	Evidence protocol and forensic medical examinations	
	If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating agency follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.)	yes
115.221 (h)	Evidence protocol and forensic medical examinations	
	If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (N/A if agency attempts to make a victim advocate from a rape crisis center available to victims per 115.221(d) above).	yes

115.222 (a)	Policies to ensure referrals of allegations for investigations	
	Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse?	yes
	Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual harassment?	yes
115.222 (b)	Policies to ensure referrals of allegations for investig	ations
	Does the agency have a policy in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior?	yes
	Has the agency published such policy on its website or, if it does not have one, made the policy available through other means?	yes
	Does the agency document all such referrals?	yes
115.222 (c)	Policies to ensure referrals of allegations for investig	ations
	If a separate entity is responsible for conducting criminal investigations, does the policy describe the responsibilities of both the agency and the investigating entity? (N/A if the agency/facility is responsible for conducting criminal investigations. See 115.221(a).)	yes
115.231 (a)	Employee training	
	Does the agency train all employees who may have contact with residents on: Its zero-tolerance policy for sexual abuse and sexual harassment?	yes
	Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures?	yes
	Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment?	yes
	Does the agency train all employees who may have contact with	yes

residents on: The right of residents and employees to be free from retalization for reporting sexual abuse and sexual harassment? Does the agency train all employees who may have contact with residents on: The dynamics of sexual abuse and sexual harassment in confinement? Does the agency train all employees who may have contact with residents on: The common reactions of sexual abuse and sexual harassment victims? Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse? Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents on: How to communicate effectively and professionally with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? In such training tailored to the gender of the residents at the employee's facility? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures? In years in which an employee does not receive refresher training, yes	-		
residents on: The dynamics of sexual abuse and sexual harassment in confinement? Does the agency train all employees who may have contact with residents on: The common reactions of sexual abuse and sexual harassment victims? Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse? Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Ins.231 Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?			
residents on: The common reactions of sexual abuse and sexual harassment victims? Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse? Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? Insuch training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		residents on: The dynamics of sexual abuse and sexual	yes
residents on: How to detect and respond to signs of threatened and actual sexual abuse? Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents? Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		residents on: The common reactions of sexual abuse and sexual	yes
residents on: How to avoid inappropriate relationships with residents? Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Ins.231 (c) Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		residents on: How to detect and respond to signs of threatened	yes
residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents? Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		residents on: How to avoid inappropriate relationships with	yes
residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities? 115.231		residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender,	yes
Is such training tailored to the gender of the residents at the employee's facility?		Does the agency train all employees who may have contact with	yes
employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		· ·	
facility that houses only male residents to a facility that houses only female residents, or vice versa? I15.231 (c) Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		mandatory reporting of sexual abuse to outside authorities?	
Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the	yes
received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?		mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses	
every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?	(b) 115.231	mandatory reporting of sexual abuse to outside authorities? Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa?	
In years in which an employee does not receive refresher training, yes	(b) 115.231	Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents	yes
	(b) 115.231	Employee training Is such training tailored to the gender of the residents at the employee's facility? Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa? Employee training Have all current employees who may have contact with residents received such training? Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and	yes

	does the agency provide refresher information on current sexual abuse and sexual harassment policies?	
115.231 (d)	Employee training	
	Does the agency document, through employee signature or electronic verification, that employees understand the training they have received?	yes
115.232 (a)	Volunteer and contractor training	
	Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures?	yes
115.232 (b)	Volunteer and contractor training	
	Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)?	yes
115.232 (c)	Volunteer and contractor training	
	Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received?	yes
115.233 (a)	Resident education	
	During intake, do residents receive information explaining: The agency's zero-tolerance policy regarding sexual abuse and sexual harassment?	yes
	During intake, do residents receive information explaining: How to report incidents or suspicions of sexual abuse or sexual harassment?	yes
	During intake, do residents receive information explaining: Their rights to be free from sexual abuse and sexual harassment?	yes

	During intake, do residents receive information explaining: Their rights to be free from retaliation for reporting such incidents?	yes
	During intake, do residents receive information regarding agency policies and procedures for responding to such incidents?	yes
115.233 (b)	Resident education	
	Does the agency provide refresher information whenever a resident is transferred to a different facility?	yes
115.233 (c)	Resident education	
	Does the agency provide resident education in formats accessible to all residents, including those who: Are limited English proficient?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are deaf?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are visually impaired?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are otherwise disabled?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Have limited reading skills?	yes
115.233 (d)	Resident education	
	Does the agency maintain documentation of resident participation in these education sessions?	yes
115.233 (e)	Resident education	
	In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats?	yes
115.234 (a)	Specialized training: Investigations	
	In addition to the general training provided to all employees pursuant to §115.231, does the agency ensure that, to the extent	yes

		,
	the agency itself conducts sexual abuse investigations, its investigators receive training in conducting such investigations in confinement settings? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	
115.234 (b)	Specialized training: Investigations	
	Does this specialized training include: Techniques for interviewing sexual abuse victims?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: Proper use of Miranda and Garrity warnings?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: Sexual abuse evidence collection in confinement settings?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: The criteria and evidence required to substantiate a case for administrative action or prosecution referral? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
115.234 (c)	Specialized training: Investigations	
	Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a).)	yes
115.235 (a)	Specialized training: Medical and mental health care	
	Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na

Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to victims of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 Specialized training: Medical and mental health care If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.) 115.235 Specialized training: Medical and mental health care Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by \$115.2317 (N/A for cir		
mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to victims of sexual abuse and sexual harassment? (IN/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (IN/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) Specialized training: Medical and mental health care If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (IN/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.) Specialized training: Medical and mental health care Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (IN/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by \$115.231? (IN/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in	na
mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 (b) Specialized training: Medical and mental health care If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.) Specialized training: Medical and mental health care Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 (d) Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by \$115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to victims of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its	na
If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.) 115.235 Specialized training: Medical and mental health care	mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental	na
examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.) 115.235 (c) Specialized training: Medical and mental health care Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 (d) Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by \$115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	Specialized training: Medical and mental health care	
Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 (d) Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not	na
mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.) 115.235 (d) Specialized training: Medical and mental health care Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	Specialized training: Medical and mental health care	
Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental	na
agency also receive training mandated for employees by §115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	Specialized training: Medical and mental health care	
Do modical and montal health care practitioners centracted by	agency also receive training mandated for employees by	na
Do medical and mental health care practitioners contracted by na	·	

S
S
S
S
S
S
S
s

	Whether the resident's criminal history is exclusively nonviolent?	
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has prior convictions for sex offenses against an adult or child?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI)?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously experienced sexual victimization?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The resident's own perception of vulnerability?	yes
115.241 (e)	Screening for risk of victimization and abusiveness	
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior acts of sexual abuse?	yes
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior convictions for violent offenses?	yes
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency:	yes
	history of prior institutional violence or sexual abuse?	
115.241 (f)	history of prior institutional violence or sexual abuse? Screening for risk of victimization and abusiveness	
		yes

115.241 (g)	Screening for risk of victimization and abusiveness	
	Does the facility reassess a resident's risk level when warranted due to a: Referral?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Request?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Incident of sexual abuse?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness?	yes
115.241 (h)	Screening for risk of victimization and abusiveness	
	Is it the case that residents are not ever disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked pursuant to paragraphs $(d)(1)$, $(d)(7)$, $(d)(8)$, or $(d)(9)$ of this section?	yes
115.241 (i)	Screening for risk of victimization and abusiveness	
	Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents?	yes
115.242 (a)	Use of screening information	
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Housing Assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments?	yes

	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Program Assignments?	yes
115.242 (b)	Use of screening information	
	Does the agency make individualized determinations about how to ensure the safety of each resident?	yes
115.242 (c)	Use of screening information	
	When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)?	yes
	When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems?	yes
115.242 (d)	Use of screening information	
	Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments?	yes
115.242 (e)	Use of screening information	
	Are transgender and intersex residents given the opportunity to shower separately from other residents?	yes
115.242	Use of screening information	

(f)		
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: lesbian, gay, and bisexual residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: transgender residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: intersex residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes
115.251 (a)	Resident reporting	
	Does the agency provide multiple internal ways for residents to privately report: Sexual abuse and sexual harassment?	yes
	Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment?	yes
	Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents?	yes
115.251 (b)	Resident reporting	

	Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency?	yes
	Is that private entity or office able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials?	yes
	Does that private entity or office allow the resident to remain anonymous upon request?	yes
115.251 (c)	Resident reporting	
	Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties?	yes
	Do staff members promptly document any verbal reports of sexual abuse and sexual harassment?	yes
115.251 (d)	Resident reporting	
	Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents?	yes
115.252 (a)	Exhaustion of administrative remedies	
	Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse.	no
115.252 (b)	NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not	no
	NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse.	yes
	NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse. Exhaustion of administrative remedies Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.)	

	with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.)	
115.252 (c)	Exhaustion of administrative remedies	
	Does the agency ensure that: a resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)	yes
	Does the agency ensure that: such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)	yes
115.252 (d)	Exhaustion of administrative remedies	
	Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.)	yes
	If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time (the maximum allowable extension is 70 days per 115.252(d)(3)), does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.)	yes
	At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.)	yes
115.252 (e)	Exhaustion of administrative remedies	
	Are third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse? (N/A if agency is exempt from this standard.)	yes
	Are those third parties also permitted to file such requests on behalf of residents? (If a third party files such a request on behalf	yes

	of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.)	
	If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)	yes
115.252 (f)	Exhaustion of administrative remedies	
	Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)	yes
	Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)	yes
	Does the initial response document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)	yes
	Does the agency's final decision document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)	yes
115.252 (g)	Exhaustion of administrative remedies	
	If the agency disciplines a resident for filing a grievance related to	yes

	alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith? (N/A if agency is exempt from this standard.)	
115.253 (a)	Resident access to outside confidential support servi	ces
	Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations?	yes
	Does the facility enable reasonable communication between residents and these organizations, in as confidential a manner as possible?	yes
115.253 (b)	Resident access to outside confidential support servi	ces
	Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws?	yes
115.253 (c)	Resident access to outside confidential support servi	ces
	Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse?	yes
	Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements?	yes
115.254 (a)	Third party reporting	
	Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment?	yes
	Has the agency distributed publicly information on how to report sexual abuse and sexual harassment on behalf of a resident?	yes
115.261 (a)	Staff and agency reporting duties	
	Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or	yes

information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency?	
Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment?	yes
Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?	yes
Staff and agency reporting duties	
Apart from reporting to designated supervisors or officials, do staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions?	yes
Staff and agency reporting duties	
Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section?	yes
Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services?	yes
Staff and agency reporting duties	
If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws?	yes
Staff and agency reporting duties	
Does the facility report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators?	yes
	harassment that occurred in a facility, whether or not it is part of the agency? Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment? Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation? Staff and agency reporting duties Apart from reporting to designated supervisors or officials, do staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions? Staff and agency reporting duties Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section? Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services? Staff and agency reporting duties If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws? Staff and agency reporting duties Does the facility report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the

115.262 (a)	Agency protection duties	
	When the agency learns that a resident is subject to a substantial risk of imminent sexual abuse, does it take immediate action to protect the resident?	yes
115.263 (a)	Reporting to other confinement facilities	
	Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred?	yes
115.263 (b)	Reporting to other confinement facilities	
	Is such notification provided as soon as possible, but no later than 72 hours after receiving the allegation?	yes
115.263 (c)	Reporting to other confinement facilities	
	Does the agency document that it has provided such notification?	yes
115.263 (d)	Reporting to other confinement facilities	
	Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards?	yes
115.264 (a)	Staff first responder duties	
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?	yes
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence?	yes
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate,	yes

	washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?	
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?	yes
115.264 (b)	Staff first responder duties	
	If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff?	yes
115.265 (a)	Coordinated response	
	Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse?	yes
115.266 (a)	Preservation of ability to protect residents from contabusers	act with
	Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted?	yes
115.267 (a)	Agency protection against retaliation	
	Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff?	yes

	Has the agency designated which staff members or departments	yes
	are charged with monitoring retaliation?	
115.267 (b)	Agency protection against retaliation	
	Does the agency employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations?	yes
115.267 (c)	Agency protection against retaliation	
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any resident disciplinary reports?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency:4. Monitor resident housing changes?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident program changes?	yes

	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor negative performance reviews of staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor reassignment of staff?	yes
	Does the agency continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need?	yes
115.267 (d)	Agency protection against retaliation	
	In the case of residents, does such monitoring also include periodic status checks?	yes
115.267 (e)	Agency protection against retaliation	
	If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?	yes
115.271 (a)	Criminal and administrative agency investigations	
	When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a).)	yes
	Does the agency conduct such investigations for all allegations, including third party and anonymous reports? (N/A if the agency/ facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a).)	yes
115.271 (b)	Criminal and administrative agency investigations	
	Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations as required by 115.234?	yes
115.271 (c)	Criminal and administrative agency investigations	
1		
	Do investigators gather and preserve direct and circumstantial	yes

	evidence, including any available physical and DNA evidence and any available electronic monitoring data?	
	Do investigators interview alleged victims, suspected perpetrators, and witnesses?	yes
	Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator?	yes
115.271 (d)	Criminal and administrative agency investigations	
	When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution?	yes
115.271 (e)	Criminal and administrative agency investigations	
	Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?	yes
	Does the agency investigate allegations of sexual abuse without requiring a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding?	yes
115.271 (f)	Criminal and administrative agency investigations	
	Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse?	yes
	Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings?	yes
115.271 (g)	Criminal and administrative agency investigations	
	Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible?	yes

(h)		
	Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?	yes
115.271 (i)	Criminal and administrative agency investigations	
	Does the agency retain all written reports referenced in 115.271(f) and (g) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years?	yes
115.271 (j)	Criminal and administrative agency investigations	
	Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the facility or agency does not provide a basis for terminating an investigation?	yes
115.271 (I)	Criminal and administrative agency investigations	
	When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct any form of administrative or criminal sexual abuse investigations. See 115.221(a).)	yes
115.272 (a)	Evidentiary standard for administrative investigation	S
	Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated?	yes
115.273 (a)	Reporting to residents	
	Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded?	yes
115.273 (b)	Reporting to residents	
	If the agency did not conduct the investigation into a resident's allegation of sexual abuse in an agency facility, does the agency	yes

	request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.)	
115.273 (c)	Reporting to residents	
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility?	yes
115.273 (d)	Reporting to residents	
	Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?	yes
	Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform	yes

	the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse	
115.273 (e)	within the facility? Reporting to residents	
	Does the agency document all such notifications or attempted notifications?	yes
115.276 (a)	Disciplinary sanctions for staff	
	Are staff subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies?	yes
115.276 (b)	Disciplinary sanctions for staff	
	Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse?	yes
115.276 (c)	Disciplinary sanctions for staff	
	Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories?	yes
115.276 (d)	Disciplinary sanctions for staff	
	Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies, unless the activity was clearly not criminal?	yes
	Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies?	yes
115.277 (a)	Corrective action for contractors and volunteers	

	Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents?	yes
	Is any contractor or volunteer who engages in sexual abuse reported to: Law enforcement agencies (unless the activity was clearly not criminal)?	yes
	Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies?	yes
115.277 (b)	Corrective action for contractors and volunteers	
	In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents?	yes
115.278 (a)	Disciplinary sanctions for residents	
	Following an administrative finding that a resident engaged in resident-on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, are residents subject to disciplinary sanctions pursuant to a formal disciplinary process?	yes
115.278 (b)	Disciplinary sanctions for residents	
	Are sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories?	yes
115.278 (c)	Disciplinary sanctions for residents	
	When determining what types of sanction, if any, should be imposed, does the disciplinary process consider whether a resident's mental disabilities or mental illness contributed to his or her behavior?	yes
115.278 (d)	Disciplinary sanctions for residents	
	If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending resident to participate in such interventions as a	yes

	condition of access to programming and other benefits?	
115.278 (e)	Disciplinary sanctions for residents	
	Does the agency discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact?	yes
115.278 (f)	Disciplinary sanctions for residents	
	For the purpose of disciplinary action does a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred NOT constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation?	yes
115.278 (g)	Disciplinary sanctions for residents	
	Does the agency always refrain from considering non-coercive sexual activity between residents to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between residents.)	yes
115.282 (a)	Access to emergency medical and mental health serv	rices
	Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?	yes
115.282 (b)	Access to emergency medical and mental health serv	rices
	If no qualified medical or mental health practitioners are on duty at the time a report of recent sexual abuse is made, do security staff first responders take preliminary steps to protect the victim pursuant to § 115.262?	yes
	Do security staff first responders immediately notify the	yes
	appropriate medical and mental health practitioners?	
115.282 (c)		rices
	appropriate medical and mental health practitioners?	vices yes

	about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate?	
115.282 (d)	Access to emergency medical and mental health serv	ices
	Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?	yes
115.283 (a)	Ongoing medical and mental health care for sexual a victims and abusers	buse
	Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility?	yes
115.283 (b)	Ongoing medical and mental health care for sexual a victims and abusers	buse
	Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody?	yes
115.283 (c)	Ongoing medical and mental health care for sexual a victims and abusers	buse
	Does the facility provide such victims with medical and mental health services consistent with the community level of care?	yes
115.283 (d)	Ongoing medical and mental health care for sexual a victims and abusers	buse
	Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.)	yes
115.283	Ongoing medical and mental health care for sexual a	buse
(e)	victims and abusers	
(e)	victims and abusers If pregnancy results from the conduct described in paragraph § 115.283(d), do such victims receive timely and comprehensive	yes

	information about and timely access to all lawful pregnancy-related medical services? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.)	
115.283 (f)	Ongoing medical and mental health care for sexual al victims and abusers	buse
	Are resident victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate?	yes
115.283 (g)	Ongoing medical and mental health care for sexual al victims and abusers	buse
	Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?	yes
115.283 (h)	Ongoing medical and mental health care for sexual al victims and abusers	buse
	Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners?	yes
115.286 (a)	Sexual abuse incident reviews	
	Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded?	yes
115.286 (b)	Sexual abuse incident reviews	
	Does such review ordinarily occur within 30 days of the conclusion of the investigation?	yes
115.286 (c)	Sexual abuse incident reviews	
	Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners?	yes

115.286 (d)	Sexual abuse incident reviews	
	Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse?	yes
	Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility?	yes
	Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse?	yes
	Does the review team: Assess the adequacy of staffing levels in that area during different shifts?	yes
	Does the review team: Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff?	yes
	Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.286(d)(1)-(d)(5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?	yes
115.286 (e)	Sexual abuse incident reviews	
	Does the facility implement the recommendations for improvement, or document its reasons for not doing so?	yes
115.287 (a)	Data collection	
	Does the agency collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions?	yes
115.287 (b)	Data collection	
	Does the agency aggregate the incident-based sexual abuse data at least annually?	yes
115.287	Data collection	

(c)		
	Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice?	yes
115.287 (d)	Data collection	
	Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?	yes
115.287 (e)	Data collection	
	Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.)	na
115.287 (f)	Data collection	
	Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)	na
115.288 (a)	Data review for corrective action	
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas?	yes
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis?	yes
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole?	yes

115.288 (b)	Data review for corrective action	
	Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse?	yes
115.288 (c)	Data review for corrective action	
	Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means?	yes
115.288 (d)	Data review for corrective action	
	Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility?	yes
115.289 (a)	Data storage, publication, and destruction	
	Does the agency ensure that data collected pursuant to § 115.287 are securely retained?	yes
115.289 (b)	Data storage, publication, and destruction	
	Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means?	yes
115.289 (c)	Data storage, publication, and destruction	
	Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available?	yes
115.289 (d)	Data storage, publication, and destruction	
	Does the agency maintain sexual abuse data collected pursuant to § 115.287 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise?	yes

115.401 (a)	Frequency and scope of audits	
	During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.)	yes
115.401 (b)	Frequency and scope of audits	
	Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.)	no
	If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is not the second year of the current audit cycle.)	na
	If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is not the third year of the current audit cycle.)	yes
115.401 (h)	Frequency and scope of audits	
	Did the auditor have access to, and the ability to observe, all areas of the audited facility?	yes
115.401 (i)	Frequency and scope of audits	
	Was the auditor permitted to request and receive copies of any relevant documents (including electronically stored information)?	yes
115.401 (m)	Frequency and scope of audits	
	Was the auditor permitted to conduct private interviews with residents?	yes
115.401 (n)	Frequency and scope of audits	
	Were inmates, residents, and detainees permitted to send confidential information or correspondence to the auditor in the	yes

	same manner as if they were communicating with legal counsel?	
115.403 (f)	Audit contents and findings	
	The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports. The review period is for prior audits completed during the past three years PRECEDING THIS AUDIT. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or, in the case of single facility agencies, there has never been a Final Audit Report issued.)	yes